

SEPTEMBER 2004 MONTHLY REPORT

Health Insurance Risk Sharing Plan (HIRSP) September 2004 Monthly Statistics

| | September-04 | March-04 |
|--|-----------------|-----------------|
| | - | |
| BANK SUMMARY | | |
| CHECKWRITE | \$4,024,798.08 | \$5,615,962.22 |
| BOOK BALANCE (US Bank & State General Account) | \$55,529,616.00 | \$50,867,643.00 |
| | | |
| ENROLLMENT | | |
| PLAN 1A | 8,241 | 8,159 |
| PLAN 1B | 8,482 | 8,026 |
| PLAN 2 | 1,736 | 1,743 |
| TOTAL | 18,459 | 17,928 |
| NEW APPLICATIONS RECEIVED | 439 | 531 |
| CLAIMS | | |
| CLAIMS PROCESSED | 93,122 | 123,711 |
| AVERAGE PROCESSING DAYS | 93,122 | 123,711 |
| CLAIM INVENTORY - OVER 30 DAYS OLD | 1,437 | 1,910 |
| CLAIM INVENTORY - TOTAL | 7,176 | 8,156 |
| CLAIMS DENIED (Non-PBM) | 8,757 | 12,140 |
| CLAIMS DENIED (Non-FibM) | 9,048 | 13,260 |
| CLAIM ACCURACY PERFORMANCE | 100.00% | 100.00% |
| | | |
| CUSTOMER SERVICE - HIRSP | | |
| NUMBER OF CALLS RECEIVED | 10,082 | 11,213 |
| PERCENTAGE OF CALLS ANSWERED | 91.3% | 86.5% |
| WRITTEN CORRESPONDENCE - RECEIVED | 48 | 536 |
| WRITTEN CORRESPONDENCE - COMPLETED | 38 | 532 |
| WRITTEN CORRESPONDENCE - INVENTORY | 25 | 31 |
| AVERAGE HOLD TIME FOR TELEPHONE CALLS | 3.49 | 5.03 |
| | | |

WISCONSIN HEALTH INSURANCE RISK SHARING PLAN SEPTEMBER 2004 MONTHLY REPORT TABLE OF CONTENTS

FINANCIAL REPORTS

| * BREAKDOWN OF INCURRED CLAIMS AND EARNED PREMIUM | 1 |
|--|-------|
| * FINANCIAL REPORT NOTES | 2 |
| * FISCAL YEAR UNAUDITED STATEMENT OF REVENUES, EXPENSES & CHANGES IN RETAINED EARNINGS | 3 |
| * FISCAL YEAR DETAIL OF MISCELLANEOUS REVENUE & ADMIN. EXPENSE | 4 |
| * FISCAL YEAR INTERIM RECONCILIATION | 5-6 |
| * FISCAL YEAR UNAUDITED BALANCE SHEET | 7 |
| * PROVIDER CONTRIBUTION REPORT | 8 |
| * CALENDAR YEAR UNAUDITED STATEMENT OF REVENUES, EXPENSES & CHANGES IN RETAINED EARNINGS | 9 |
| * CALENDAR YEAR DETAIL OF MISCELLANEOUS REVENUE & ADMIN. EXPENSE | 10 |
| * CALENDAR YEAR INTERIM RECONCILIATION | 11-12 |
| * CALENDAR YEAR UNAUDITED BALANCE SHEET | 13 |
| * EARNED PREMIUM REPORT | 14 |
| * ASSESSMENT REPORT | 15 |
| POLICYHOLDER ACTIVITY REPORTS | |
| * APPLICANT ACTIVITY | 16 |
| * APPLICANT ELIGIBILITY DETERMINATION | 17 |
| * TOTAL POLICIES & SUBSIDIZED POLICIES IN FORCE | 18 |
| * TOTAL POLICIES IN FORCE BY PLAN, GENDER & AGE GROUP | 19 |
| * TOTAL POLICIES IN FORCE BY PLAN, GENDER, ZONE & AGE GROUP | 20-23 |
| * CUSTOMER SERVICE OPERATING REPORT | 24 |
| * CLAIMS PROCESSED REPORT | 25 |
| * AVERAGE CLAIM DAYS TO PROCESS REPORT | 26 |
| * CLAIMS INVENTORY REPORT | 27 |
| * CLAIMS DENIED REPORT | 28 |
| * PBM CLAIMS DENIED REPORT | 29 |
| * CLAIMS ACCURACY PERFORMANCE | 30 |
| | |

Wisconsin Health Insurance Risk-Sharing Plan **Breakdown of Incurred Claims and Earned Premium** by Quarter and Plan

| | | 1 | Q03 | | |
|---|---|--|--|---|--|
| | Total D | ollars | | Per Member | Per Month |
| _ | Incurred | Earned | Loss | Incurred | Earned |
| Plan | Claims | Premium | Ratio | Claims | Premium |
| Plan 1A | \$16,968,472 | \$9,643,975 | 175.9% | \$683.28 | \$388.34 |
| Plan 1B | 6,894,401 | 6,382,184 | 108.0% | 360.53 | 333.74 |
| Plan 2 | 3,531,129 | 1,759,919 | 200.6% | 682.74 | 340.28 |
| Total | \$27,394,002 | \$17,786,078 | 154.0% | \$557.59 | \$362.03 |
| | | 2 | Q03 | | |
| <u>-</u> | Total D | | _ | Per Member | Per Month |
| | Incurred | Earned | Loss | Incurred | Earned |
| Plan | Claims | Premium | Ratio | Claims | Premium |
| Plan 1A | \$20,040,341 | \$9,858,100 | 203.3% | \$786.64 | \$386.96 |
| Plan 1B | 6,968,440 | 6,664,640 | 104.6% | 348.00 | 332.83 |
| Plan 2 | 4,053,015 | 1,796,687 | 225.6% | 771.86 | 342.16 |
| Total | \$31,061,796 | \$18,319,427 | 169.6% | \$612.04 | \$360.97 |
| | | | Q03 | | |
| _ | Total D | | _ | Per Member | |
| | Incurred | Earned | Loss | Incurred | Earned |
| Plan | Claims | Premium | Ratio | Claims | Premium |
| Plan 1A | \$22,109,009 | \$10,846,522 | 203.8% | \$867.56 | \$425.62 |
| Plan 1B | 7,954,741 | 7,649,161 | 104.0% | 381.05 | 366.41 |
| Plan 2 | 4,274,596 | 2,062,401 | 207.3% | 821.72 | 396.46 |
| Total | \$34,338,346 | \$20,558,083 | 167.0% | \$665.96 | \$398.71 |
| | | | | | |
| | | | Q03 | | |
| _ | Total D | ollars | - | Per Member | |
| <u>-</u> | Incurred | Pollars Earned | Loss | Incurred | Earned |
| - Plan | Incurred Claims | Oollars Earned Premium | Loss Ratio | Incurred Claims | Earned Premium |
| Plan 1A | Incurred Claims \$24,331,759 | Earned Premium \$10,825,220 | Loss Ratio 224.8% | Incurred Claims \$956.29 | Earned Premium \$425.45 |
| Plan 1A Plan 1B | Incurred Claims \$24,331,759 10,315,587 | Earned Premium \$10,825,220 8,013,666 | Loss Ratio 224.8% 128.7% | Incurred Claims \$956.29 469.47 | Earned Premium \$425.45 364.71 |
| Plan 1A Plan 1B Plan 2 | Incurred Claims \$24,331,759 10,315,587 4,524,863 | Earned Premium \$10,825,220 8,013,666 2,062,818 | Loss Ratio 224.8% 128.7% 219.4% | Incurred Claims \$956.29 469.47 868.66 | Earned Premium \$425.45 364.71 396.01 |
| Plan 1A Plan 1B | Incurred Claims \$24,331,759 10,315,587 | Earned Premium \$10,825,220 8,013,666 | Loss Ratio 224.8% 128.7% | Incurred Claims \$956.29 469.47 | Earned Premium \$425.45 364.71 |
| Plan 1A Plan 1B Plan 2 | Incurred Claims \$24,331,759 10,315,587 4,524,863 \$39,172,208 | Earned Premium \$10,825,220 8,013,666 2,062,818 \$20,901,704 | Loss Ratio 224.8% 128.7% 219.4% | Incurred Claims \$956.29 469.47 868.66 \$744.35 | Earned Premium \$425.45 364.71 396.01 \$397.17 |
| Plan 1A Plan 1B Plan 2 | Incurred Claims \$24,331,759 10,315,587 4,524,863 \$39,172,208 | Pollars Earned Premium \$10,825,220 8,013,666 2,062,818 \$20,901,704 1 Pollars | Loss Ratio 224.8% 128.7% 219.4% 187.4% | Incurred Claims \$956.29 469.47 868.66 \$744.35 | Earned Premium \$425.45 364.71 396.01 \$397.17 |
| Plan 1A Plan 1B Plan 2 Total | Incurred Claims \$24,331,759 10,315,587 4,524,863 \$39,172,208 Total D Incurred | Earned Premium \$10,825,220 8,013,666 2,062,818 \$20,901,704 1 Pollars Earned Earned | Loss Ratio 224.8% 128.7% 219.4% 187.4% Q04 Loss | Incurred Claims \$956.29 469.47 868.66 \$744.35 Per Member Incurred | Earned Premium \$425.45 364.71 396.01 \$397.17 Per Month Earned |
| Plan 1A Plan 1B Plan 2 Total - | Incurred Claims \$24,331,759 10,315,587 4,524,863 \$39,172,208 Total D Incurred Claims | Earned Premium \$10,825,220 8,013,666 2,062,818 \$20,901,704 Premium Earned Premium Pr | Loss Ratio 224.8% 128.7% 219.4% 187.4% Loss Ratio | Incurred Claims \$956.29 469.47 868.66 \$744.35 Per Member Incurred Claims | Earned Premium \$425.45 364.71 396.01 \$397.17 Per Month Earned Premium |
| Plan 1A Plan 1B Plan 2 Total Plan Plan | Incurred Claims \$24,331,759 10,315,587 4,524,863 \$39,172,208 Total D Incurred Claims \$20,928,217 | Earned Premium \$10,825,220 8,013,666 2,062,818 \$20,901,704 100llars Earned Premium \$10,273,986 | Loss Ratio 224.8% 128.7% 219.4% 187.4% Q04 Loss Ratio 203.7% | Incurred Claims \$956.29 469.47 868.66 \$744.35 Per Member Incurred Claims \$852.99 | Earned Premium \$425.45 364.71 396.01 \$397.17 Per Month Earned Premium \$418.75 |
| Plan 1A Plan 1B Plan 2 Total Plan Plan Plan Plan | Incurred Claims \$24,331,759 10,315,587 4,524,863 \$39,172,208 Total D Incurred Claims \$20,928,217 10,301,023 | Earned Premium \$10,825,220 8,013,666 2,062,818 \$20,901,704 1 Pollars Earned Premium \$10,273,986 8,769,984 | Loss Ratio 224.8% 128.7% 219.4% 187.4% Q04 Loss Ratio 203.7% 117.5% | Incurred Claims \$956.29 469.47 868.66 \$744.35 Per Member Incurred Claims \$852.99 428.12 | Earned Premium \$425.45 364.71 396.01 \$397.17 Per Month Earned Premium \$418.75 364.49 |
| Plan 1A Plan 1B Plan 2 Total - Plan Plan Plan Plan 1A Plan 1B Plan 2 | Incurred Claims \$24,331,759 10,315,587 4,524,863 \$39,172,208 Total D Incurred Claims \$20,928,217 10,301,023 4,139,400 | Earned Premium \$10,825,220 8,013,666 2,062,818 \$20,901,704 Dollars Earned Premium \$10,273,986 8,769,984 2,060,924 | Loss Ratio 224.8% 128.7% 219.4% 187.4% Q04 Loss Ratio 203.7% 117.5% 200.9% | Incurred Claims \$956.29 469.47 868.66 \$744.35 Per Member Incurred Claims \$852.99 428.12 791.93 | Earned Premium \$425.45 364.71 396.01 \$397.17 Per Month Earned Premium \$418.75 364.49 394.28 |
| Plan 1A Plan 1B Plan 2 Total Plan Plan Plan Plan | Incurred Claims \$24,331,759 10,315,587 4,524,863 \$39,172,208 Total D Incurred Claims \$20,928,217 10,301,023 | Earned Premium \$10,825,220 8,013,666 2,062,818 \$20,901,704 1 Pollars Earned Premium \$10,273,986 8,769,984 2,060,924 \$21,104,894 | Loss Ratio 224.8% 128.7% 219.4% 187.4% Q04 Loss Ratio 203.7% 117.5% 200.9% 167.6% | Incurred Claims \$956.29 469.47 868.66 \$744.35 Per Member Incurred Claims \$852.99 428.12 | Earned Premium \$425.45 364.71 396.01 \$397.17 Per Month Earned Premium \$418.75 364.49 394.28 |
| Plan 1A Plan 1B Plan 2 Total - Plan Plan Plan Plan 1A Plan 1B Plan 2 | Incurred Claims \$24,331,759 10,315,587 4,524,863 \$39,172,208 Total D Incurred Claims \$20,928,217 10,301,023 4,139,400 \$35,368,640 | Dollars Earned Premium \$10,825,220 8,013,666 2,062,818 \$20,901,704 Dollars Earned Premium \$10,273,986 8,769,984 2,060,924 \$21,104,894 | Loss Ratio 224.8% 128.7% 219.4% 187.4% Q04 Loss Ratio 203.7% 117.5% 200.9% | Incurred Claims \$956.29 469.47 868.66 \$744.35 Per Member Incurred Claims \$852.99 428.12 791.93 \$657.13 | Earned Premium \$425.45 364.71 396.01 \$397.17 Per Month Earned Premium \$418.75 364.49 394.28 \$392.12 |
| Plan 1A Plan 1B Plan 2 Total - Plan Plan Plan Plan 1A Plan 1B Plan 2 | Incurred Claims \$24,331,759 10,315,587 4,524,863 \$39,172,208 Total D Incurred Claims \$20,928,217 10,301,023 4,139,400 \$35,368,640 | Dollars Earned Premium \$10,825,220 8,013,666 2,062,818 \$20,901,704 Dollars Earned Premium \$10,273,986 8,769,984 2,060,924 \$21,104,894 Dollars 2 Dollars | Loss Ratio 224.8% 128.7% 219.4% 187.4% Q04 Loss Ratio 203.7% 117.5% 200.9% 167.6% Q04 | Incurred Claims \$956.29 469.47 868.66 \$744.35 Per Member Incurred Claims \$852.99 428.12 791.93 \$657.13 | Earned Premium \$425.45 364.71 396.01 \$397.17 Per Month Earned Premium \$418.75 364.49 394.28 \$392.12 |
| Plan 1A Plan 1B Plan 2 Total Plan Plan 1A Plan 1B Plan 1B Plan 2 Total | Incurred Claims \$24,331,759 10,315,587 4,524,863 \$39,172,208 Total D Incurred Claims \$20,928,217 10,301,023 4,139,400 \$35,368,640 Total D Incurred | Dollars Earned Premium \$10,825,220 8,013,666 2,062,818 \$20,901,704 10 Dollars Earned Premium \$10,273,986 8,769,984 2,060,924 \$21,104,894 20 Dollars Earned Premium | Loss Ratio 224.8% 128.7% 219.4% 187.4% Q04 Loss Ratio 203.7% 117.5% 200.9% 167.6% Q04 Loss | Incurred Claims \$956.29 469.47 868.66 \$744.35 Per Member Incurred Claims \$852.99 428.12 791.93 \$657.13 Per Member Incurred | Earned Premium \$425.45 364.71 396.01 \$397.17 Per Month Earned Premium \$418.75 364.49 394.28 \$392.12 Per Month Earned |
| Plan 1A Plan 1B Plan 2 Total Plan Plan 1A Plan 1B Plan 2 Total Plan | Incurred Claims \$24,331,759 10,315,587 4,524,863 \$39,172,208 Total D Incurred Claims \$20,928,217 10,301,023 4,139,400 \$35,368,640 Total D Incurred Claims | Earned Premium \$10,825,220 8,013,666 2,062,818 \$20,901,704 Dollars Earned Premium \$10,273,986 8,769,984 2,060,924 \$21,104,894 Dollars Earned Premium Earned Premium Premium Premium Premium Premium Premium Premium Premium Premium | Loss Ratio 224.8% 128.7% 219.4% 187.4% Q04 Loss Ratio 203.7% 117.5% 200.9% 167.6% Q04 Loss Ratio | Incurred Claims \$956.29 469.47 868.66 \$744.35 Per Member Incurred Claims \$852.99 428.12 791.93 \$657.13 Per Member Incurred Claims | Earned Premium \$425.45 364.71 396.01 \$397.17 Per Month Earned Premium \$418.75 364.49 394.28 \$392.12 Per Month Earned Premium |
| Plan 1A Plan 1B Plan 2 Total Plan Plan 1A Plan 1B Plan 1B Plan 2 Total Plan Plan 1A | Incurred Claims \$24,331,759 10,315,587 4,524,863 \$39,172,208 Total D Incurred Claims \$20,928,217 10,301,023 4,139,400 \$35,368,640 Total D Incurred Claims \$24,621,064 | Earned Premium \$10,825,220 8,013,666 2,062,818 \$20,901,704 100llars Earned Premium \$10,273,986 8,769,984 2,060,924 \$21,104,894 200llars Earned Premium \$10,446,926 | Loss Ratio 224.8% 128.7% 219.4% 187.4% Q04 Loss Ratio 203.7% 117.5% 200.9% 167.6% Q04 Loss Ratio 235.7% | Incurred Claims \$956.29 469.47 868.66 \$744.35 Per Member Incurred Claims \$852.99 428.12 791.93 \$657.13 Per Member Incurred Claims \$983.03 | Earned Premium \$425.45 364.71 396.01 \$397.17 Per Month Earned Premium \$418.75 364.49 394.28 \$392.12 Per Month Earned Premium \$417.11 |
| Plan 1A Plan 1B Plan 2 Total Plan Plan 1A Plan 1B Plan 2 Total Plan Plan 2 Total | Incurred Claims \$24,331,759 10,315,587 4,524,863 \$39,172,208 Total D Incurred Claims \$20,928,217 10,301,023 4,139,400 \$35,368,640 Total D Incurred Claims \$24,621,064 11,260,379 | Sollars | Loss Ratio 224.8% 128.7% 219.4% 187.4% Q04 Loss Ratio 203.7% 117.5% 200.9% 167.6% Q04 Loss Ratio 235.7% 124.0% | Incurred Claims \$956.29 469.47 868.66 \$744.35 Per Member Incurred Claims \$852.99 428.12 791.93 \$657.13 Per Member Incurred Claims \$983.03 451.70 | Earned Premium \$425.45 364.71 396.01 \$397.17 Per Month Earned Premium \$418.75 364.49 394.28 \$392.12 Per Month Earned Premium \$417.11 364.17 |
| Plan 1A Plan 1B Plan 2 Total Plan Plan 1A Plan 1B Plan 1B Plan 2 Total Plan Plan 1A | Incurred Claims \$24,331,759 10,315,587 4,524,863 \$39,172,208 Total D Incurred Claims \$20,928,217 10,301,023 4,139,400 \$35,368,640 Total D Incurred Claims \$24,621,064 | Earned Premium \$10,825,220 8,013,666 2,062,818 \$20,901,704 100llars Earned Premium \$10,273,986 8,769,984 2,060,924 \$21,104,894 200llars Earned Premium \$10,446,926 | Loss Ratio 224.8% 128.7% 219.4% 187.4% Q04 Loss Ratio 203.7% 117.5% 200.9% 167.6% Q04 Loss Ratio 235.7% | Incurred Claims \$956.29 469.47 868.66 \$744.35 Per Member Incurred Claims \$852.99 428.12 791.93 \$657.13 Per Member Incurred Claims \$983.03 | Earned Premium \$425.45 364.71 396.01 \$397.17 Per Month Earned Premium \$418.75 364.49 394.28 \$392.12 Per Month Earned Premium |

NOTES: Loss Ratio = Incurred Claims / Earned Premiums

> Earned Premium includes Premium Subsidies Incurred Claims include Provider Contributions

Administrative Expenses are not included in this exhibit

Incurred Claims and Earned Premiums are updated quarterly and restated to reflect

the most current information available as of September 30, 2004

10/20/2004 LR Report 2Q04 Exhibit.xls

1

Wisconsin Health Insurance Risk Sharing Plan Financial Report Notes For the Period Ending September 30, 2004

These monthly reports do not include the June 30, 2002 CAFR¹ (Combined Annual Financial Report) adjustments. When these adjustments are available, the monthly report will reflect these changes. Previously issued monthly reports will not be reissued but the financial statement notes for the current month will summarize the CAFR adjustment.

1) Policyholder Retained Earnings, End of Period (page 3 & 9)

The policyholder retained earnings include both assigned and the unassigned surplus (see Interim Reconciliation page 6 and 12 for the breakdown).

2) Other Recievables (page 7 & 13)

Claims expense and receivables are adjusted monthly to account for doubtful receivables per GASB 38.

3) Losses Paid or Approved for Payment (page 3 & 9)

Claims expense and receivables are adjusted monthly to account for doubtful receivables per GASB 38.

¹ CAFR is the State of Wisconsin annual financial report published by DOA (Dept of Admin) and prepared in accordance with GASB (Governmental Accounting Standards Board).

Wisconsin Health Insurance Risk Sharing Plan for the Period Ended September 30, 2004 Fiscal Year 2005

| | | | Unaudited State | ement of Re | venues, Expe | enses, and Ch | nanges in Reta | ined Earnings | 3 | | | | |
|---|--------------------------|-----------------------------|-------------------------------|-------------|--------------|---------------|----------------|---------------|-----|-----|--------------|-----|---------------------------|
| Operating Revenues | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | Year to Date |
| Gross Premiums | 7,872,385 | 8,059,267 | 8,197,318 | - | - | - | - | - | - | - | - | - | 24,128,970 |
| Premium Subsidized Net Premium Revenues | 7,539,898 | (337,487) 7,721,780 | (355,614) 7,841,704 | | - | - | - | - | - | - | - | - | (1,025,588) 23,103,382 |
| Provider Contribution | 4,513,059 | 3,123,273 | 4,152,642 | _ | _ | _ | _ | _ | _ | _ | _ | _ | 11,788,974 |
| Insurer Assessments | 2,691,362 | 2,691,362 | 2,691,362 | - | - | - | - | - | - | - | - | - | 8,074,086 |
| Total Operating Revenues | 14,744,319 | 13,536,415 | 14,685,708 | - | - | - | - | - | - | - | - | - | 42,966,442 |
| | | | | | | | | | | | | | |
| Operating Expenses Medical Losses: | | | | | | | | | | | | | |
| Losses Paid or Approved for Payment (3) | 10,959,459 | 8,270,511 | 6,546,883 | - | - | - | - | - | - | - | - | - | 25,776,853 |
| Increase (Decrease) in Unpaid Losses | 1,307,286 | (13,021) | 4,407,972 | - | - | - | - | - | - | - | - | - | 5,702,237 |
| Deductible Subsidy Paid | 56,140 | 35,944 | 37,736 | - | - | - | - | - | - | - | - | - | 129,820 |
| Total Medical Losses | 12,322,885 | 8,293,434 | 10,992,591 | - | - | - | - | - | - | - | - | - | 31,608,910 |
| Pharmacy Losses: | 2 455 207 | E 064 606 | 2 544 200 | | | | | | | | | | 10 050 071 |
| Losses Paid or Approved for Payment Increase (Decrease) in Unpaid Losses | 3,455,297 553,645 | 5,261,686 (1,412,550) | 3,541,388 361,325 | - | - | - | - | - | - | - | - | - | 12,258,371 (497,580) |
| Drug Rebates | (91,621) | (1,412,530) | (229,261) | | - | | | | - | - | - | - | (457,120) |
| Subsidy - Coinsurance Out-of-Pocket Max | 19,025 | 20,562 | 20,660 | _ | _ | _ | _ | _ | - | _ | _ | _ | 60,247 |
| Total Pharmacy Losses | 3,936,346 | 3,733,460 | 3,694,112 | - | - | - | - | - | - | - | - | - | 11,363,918 |
| Total Losses | 16,259,231 | 12,026,894 | 14,686,703 | - | - | - | - | - | - | - | - | - | 42,972,828 |
| Loss adjustment expenses | | | | | | | | | | | | | |
| · | | | | | | | | | | | | | |
| Administrative expenses | 20.070 | 50.700 | 04 000 | | | | | | | | | | 440.007 |
| DHFS Admin Fees | 38,870 | 52,788 | 21,209 | - | - | - | - | - | - | - | - | - | 112,867 |
| EDS Admin Fees UGS Admin Fees | 72,709 245,436 | 71,453 239,647 | 76,389 253,435 | - | - | - | - | - | - | - | - | - | 220,551 738,518 |
| Milliman USA Actuarial Services | 10,500 | | | - | - | - | - | - | - | - | - | - | 26,339 |
| Other Admin Fees | 12,075 | 6,857 18,441 | 8,982 28,026 | - | - | - | - | - | - | - | - | - | 58,542 |
| Total Administrative Expenses | 379,590 | 389,186 | 388,041 | - | | | - | | - | | | - | 1,156,817 |
| Referral fees | 8,785 | 8,798 | 7,350 | | | | | | | | | _ | 24,933 |
| | | | | | | | | | | | | | |
| Total Operating Expenses | 16,647,606 | 12,424,878 | 15,082,094 | - | - | - | - | - | - | - | - | - | 44,154,578 |
| Net Operating Income (Loss) | (1,903,287) | 1,111,537 | (396,386) | - | - | - | - | - | - | - | - | - | (1,188,136) |
| Non Counting Brown (Forman) | | | | | | | | | | | | | |
| Non-Operating Revenues (Expenses) | 40.450 | 20.550 | 40.044 | | | | | | | | | | 400.040 |
| Investment income Total Non-operating Revenues (Expenses) | 40,452 40,452 | 39,550 39,550 | 42,044 42,044 | | | | | | | | | | 122,046 122,046 |
| | | | | | | | | | | | | | |
| Net Income (Loss) | (1,862,835) | 1,151,087 | (354,342) | - | - | - | - | - | | - | - | | (1,066,090) |
| Additions to Retained Earnings | | | | | | | | | | | | | |
| Policyholder | | | | | | | | | | | | | |
| Retained Earnings, Beginning of Period | 5,379,754 | 3,408,111 | 4,126,590 | - | - | - | - | - | - | - | - | - | 5,379,754 |
| Unfunded Policyholder Subsidies | | | | - | - | - | - | - | - | - | - | - | - |
| Current Earnings Retained Earnings, End of Period ⁽¹⁾ | (1,971,643) 3,408,111 | 718,479 4,126,590 | (733,278) 3,393,312 | | | | | | | | | | (1,986,442) 3,393,312 |
| • | 0,100,111 | .,0,000 | 0,000,012 | | | | | | | | | | 0,000,0.2 |
| Providers Retained Earnings, Beginning of Period | 7,184,952 | 8,187,787 | 8,648,299 | | | _ | _ | _ | | | _ | | 7,184,952 |
| Premium Subsidy Underpayment Adj. | - | - | - | - | - | - | - | - | - | - | - | _ | |
| Current Earnings | 1,002,835 | 460,512 | 949,306 | - | - | - | - | - | - | - | - | - | 2,412,653 |
| Retained Earnings, End of Period | 8,187,787 | 8,648,299 | 9,597,605 | - | - | - | - | - | - | - | - | - | 9,597,605 |
| Insurers | | | | | | | | | | | | | |
| Retained Earnings, Beginning of Period | 4,883,888 | 4,065,026 | 4,093,628 | - | - | - | - | - | - | - | - | - | 4,883,888 |
| Premium Subsidy Underpayment Adj. | (0.10.000) | - | (544.074) | - | - | - | - | - | - | - | - | - | - (4 000 00 4) |
| Current Earnings Retained Earnings, End of Period | (818,862) 4,065,026 | 28,602 4,093,628 | (511,974) 3,581,654 | | - | | - | | - | | - | - | (1,302,234) 3,581,654 |
| Unfunded Deductible and Coinsurance Sub | sidv | | | | | | | | | | | | |
| Retained Earnings, Beginning of Period | (223,692) | (298,857) | (355,363) | - | - | - | - | - | - | - | - | - | 1,928,187 |
| Current Earnings | (75,165) | (56,506) | (58,396) | - | - | - | - | - | - | - | - | - | (190,067) |
| Retained Earnings, End of Period | (298,857) | (355,363) | (413,759) | - | - | - | - | - | - | - | - | - | 1,738,120 |
| Total Retained Earnings | 15,362,067 | 16,513,154 | 16,158,812 | - | | - | - | - | | - | - | - | 18,310,691 |

WISCONSIN HEALTH INSURANCE RISK SHARING PLAN 2005 FISCAL YEAR DETAIL OF MISC REVENUE & ADMIN EXPENSE AS OF SEPTEMBER 30, 2004

| MISC REVENUE | JUL 04 | AUG | SEP | ост | NOV | DEC | JAN 05 | FEB | MAR | APR | MAY | JUN | YEAR TO DATE TOTAL |
|--------------------|--------|-----|-----|-----|-----|-----|--------|-----|-----|-----|-----|-----|-----------------------|
| | | | | | | | | | | | | | - |
| | | | | | | | | | | | | | - |
| | | | | | | | | | | | | | - |
| | | | | | | | | | | | | | - |
| | | | | | | | | | | | | | - |
| | | | | | | | | | | | | | - |
| | | | | | | | | | | | | | - |
| TOTAL MISC REVENUE | - | - | - | - | - | • | - | - | • | - | - | - | - |

| MISC ADMIN EXP | JUL 04 | AUG | SEP | ост | NOV | DEC | JAN 05 | FEB | MAR | APR | MAY | JUN | YEAR TO DATE TOTAL |
|----------------------|-----------|-----------|-----------|-----|-----|-----|--------|-----|-----|-----|-----|-----|-----------------------|
| Bank Service Charge | | | | | | | | | | | | | - |
| Postage | 9,875.07 | 16,390.65 | 26,325.77 | | | | | | | | | | 52,591.49 |
| LAB Audit Fee | 1,700.00 | 1,700.00 | 1,700.00 | | | | | | | | | | 5,100.00 |
| Speed Scribe | | | | | | | | | | | | | - |
| UW Extension | | | | | | | | | | | | | - |
| NASCHIP | 500.00 | 350.00 | | | | | | | | | | | 850.00 |
| Legal Services | | | | | | | | | | | | | - |
| | | | | | | | | | | | | | - |
| | | | | | | | | | | | | | - |
| | | | | | | | | | | | | | - |
| | | | | | | | | | | | | | - |
| | | | | | | | | | | | | | - |
| | | | | | | | | | | | | | - |
| | | | | | | | | | | | | | - |
| | | • | • | | | | | | | | | | - |
| TOTAL MISC ADMIN EXP | 12,075.07 | 18,440.65 | 28,025.77 | | - | - | - | - | - | - | - | - | 58,541.49 |

Wisconsin Health Insurance Risk Sharing Plan Fiscal Year 2005 Interim Reconciliation As Of September 30, 2004

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | Year to Date |
|---|------------------------|--------------------------|----------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------------------------|
| 1. Operating and Administrative Costs under s.149.143(1) | | | | | | | | | | | | | |
| Medical Losses Paid or Approved for Payment | 10,959,459 | 8,270,511 | 6,546,883 | - | - | - | - | - | - | - | - | - | 25,776,853 |
| Increase (Decrease) in Unpaid Medical Losses | 1,307,286 3,455,297 | (13,021) | 4,407,972 | - | - | - | - | - | - | - | - | - | 5,702,237 |
| Pharmacy Losses Paid or Approved for Payment Increase (Decrease) in Unpaid Pharmacy Losses | 553,645 | 5,261,686 (1,412,550) | 3,541,388 361,325 | - | - | - | - | - | - | - | - | - | 12,258,371 (497,580) |
| | - | | | - | - | - | - | - | - | - | - | - | |
| Drug Rebates | (91,621) | | (229,261) | - | - | - | - | - | - | - | - | - | (457,120) |
| Total Administrative Expenses Loss Adjustment Expense | 388,375 | 397,984 | 395,391 | - | - | - | - | - | - | - | - | - | 1,181,750 |
| Total Operating Expense | 16,572,441 | 12,368,372 | 15,023,698 | | - | - | - | - | - | | | | 43,964,511 |
| | | | | | | | | | | | | | |
| 2. Adjustments to Operating and Administrative Costs | 40.450 | 39.550 | 42.044 | | | | | | | | | | 122.046 |
| Total Non-operating Revenue (Expense) | 40,452 | 39,550 | 42,044 | - | - | - | - | - | - | - | - | - | 122,046 |
| 3. Total Fiscal Year Program Costs to be Split 60% 20% 20% | 16,531,989 | 12,328,822 | 14,981,654 | - | - | - | - | - | - | - | - | - | 43,842,465 |
| 4. Year-to-Date Adjusted Program Costs Under s.149.143(1) (Excl | uding Subsid | ly Costs) | | | | | | | | | | | |
| Funding Shares | - | | | | | | | | | | | | |
| 60% Policyholders | 9,919,193 | 7,397,294 | 8,988,992 | - | - | - | - | - | - | - | - | - | 26,305,479 |
| 20% Providers | 3,306,398 | 2,465,764 | 2,996,331 | - | - | - | - | - | - | - | - | - | 8,768,493 |
| 20% Insurers | 3,306,398 | 2,465,764 | 2,996,331 | - | - | - | - | - | - | - | - | - | 8,768,493 |
| 5. Subsidy Funding Shares | | | | | | | | | | | | | |
| Premium subsidies | 332,487 | 337,487 | 355,614 | _ | _ | _ | _ | _ | _ | _ | _ | | 1,025,588 |
| Deductible Subsidies | 56,140 | 35,944 | 37,736 | _ | _ | _ | _ | _ | _ | _ | _ | _ | 129,820 |
| Subsidy - coinsurance out-of-pocket Max | 19,025 | 20,562 | 20,660 | - | - | - | - | - | - | - | - | _ | 60,247 |
| Total Subsidies | 407,652 | 393,993 | 414,010 | - | - | - | - | - | - | - | - | - | 1,215,655 |
| Subsidy Funding Needed by Source in addition to Section 3 Fundi | ing Charas | | | | | | | | | | | | |
| Providers | 203,826 | 196,997 | 207.005 | | | | | | | | | | 607.828 |
| Insurers | 203,826 | 196,996 | 207,005 | | | | | | | | | | 607,827 |
| inducto | 200,020 | 100,000 | 207,000 | | | | | | | | | | 007,027 |
| 6. Year-to-Date Adjusted Program Costs Under s.149.143(1) (Inclu | | | | | | | | | | | | | |
| Policyholders | 9,919,193 | 7,397,294 | 8,988,992 | - | - | - | - | - | - | - | - | - | 26,305,479 |
| Providers | 3,510,224 | 2,662,761 | 3,203,336 | - | - | - | - | - | - | - | - | - | 9,376,321 |
| Insurers | 3,510,224 | 2,662,760 | 3,203,336 | - | - | - | - | - | - | - | - | - | 9,376,320 |
| 7. Non-GPR Revenues by Source Including GPR Subsidies Under | r s.20.435(4)(a | ah) | | | | | | | | | | | |
| Policyholders | | | | | | | | | | | | | |
| Premium | 7,539,898 | 7,721,780 | 7,841,704 | - | - | - | - | - | - | - | - | - | 23,103,382 |
| Premium and Deductible Subsidies Credited to Policyholders | 407,652 | 393,993 | 414,010 | - | - | | - | - | - | - | - | - | 1,215,655 |
| Subtotal | 7,947,550 | 8,115,773 | 8,255,714 | - | - | - | - | - | - | - | - | - | 24,319,037 |
| Providers | 4,513,059 | 3,123,273 | 4,152,642 | _ | _ | _ | - | _ | _ | _ | _ | _ | 11,788,974 |
| Insurers | 2,691,362 | 2,691,362 | 2,691,362 | - | - | - | - | - | - | - | - | - | 8,074,086 |
| Total | 15,151,971 | 13,930,408 | 15,099,718 | - | - | - | - | - | - | - | - | - | 44,182,097 |
| | | | | | | | | | | | | | |

Wisconsin Health Insurance Risk Sharing Plan Fiscal Year 2005 Interim Reconciliation As Of September 30, 2004

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | Year to Date |
|---|-----------------------|-----------------------|-----------------------|-----|-----|-----|-------------|-----|-------------|-----|-----|-----|------------------------|
| 8. Interim Estimate of Surplus/(Deficit) Account Balance for FY | 2005 | | | | | | | | | | | | |
| Policyholders | 5 070 754 | 0.400.444 | 4 400 500 | | | | | | | | | | 5 070 754 |
| Prior Period Surplus / (Deficit) | 5,379,754 | 3,408,111 | 4,126,590 | - | - | - | - | - | - | - | - | - | 5,379,754 |
| Premium (Including Premium and Deductible Subsidies) | 7,947,550 | 8,115,773 | 8,255,714 | _ | - | _ | _ | _ | _ | _ | _ | _ | 24,319,037 |
| Less Cost | 9,919,193 | 7,397,294 | 8,988,992 | - | - | - | - | - | - | - | - | - | 26,305,479 |
| Less Unfunded Policyholder Subsidies | | - | - | - | - | - | - | - | - | - | - | - | |
| Monthly Change | (1,971,643) | 718,479 | (733,278) | - | - | - | - | - | - | - | - | - | (1,986,442) |
| Ending Surplus / (Deficit) | 3,408,111 | 4,126,590 | 3,393,312 | - | - | - | - | - | - | - | - | _ | 3,393,312 |
| Assigned Surplus to SFY 2005 | | | | | | | | | | | | | |
| Unassigned Surplus Unassigned Surplus | 3,408,111 | 4,126,590 | 3,393,312 | | - | - | - | - | - | - | - | - | 3,393,312 |
| Chassigned Surplus | 0,400,111 | 4,120,000 | 0,000,012 | | | | | | | | | | 0,000,012 |
| Providers | | | | | | | | | | | | | |
| Prior Period Surplus / (Deficit) | 7,184,952 | 8,187,787 | 8,648,299 | - | - | - | - | - | - | - | - | - | 7,184,952 |
| Contribution | 4,513,059 | 3,123,273 | 4,152,642 | | | | | | | | | | 11,788,974 |
| Less Cost | 3,510,224 | 2,662,761 | 3,203,336 | | | | - | - | - | | - | | 9,376,321 |
| Premium Subsidy Underpayment Adj. | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Monthly Change | 1,002,835 | 460,512 | 949,306 | - | - | - | - | - | - | - | - | - | 2,412,653 |
| Ending Surplus / (Deficit) | 8,187,787 | 8,648,299 | 9,597,605 | - | - | - | - | - | - | - | - | _ | 9,597,605 |
| | · | | | | | | | | | | | | |
| Insurers Prior Period Surplus / (Deficit) | 4,883,888 | 4,065,026 | 4,093,628 | | | | | | | | | | 4,883,888 |
| Filor Feriod Sarpids / (Delicit) | 4,000,000 | 4,005,020 | 4,093,026 | - | - | - | - | - | - | - | - | - | 4,003,000 |
| Assessment | 2,691,362 | 2,691,362 | 2,691,362 | - | - | - | - | - | - | - | - | - | 8,074,086 |
| Less Cost | 3,510,224 | 2,662,760 | 3,203,336 | - | - | - | - | - | - | - | - | - | 9,376,320 |
| Premium Subsidy Underpayment Adj. | - | | | - | - | - | - | - | - | - | - | - | |
| Monthly Change | (818,862) | 28,602 | (511,974) | - | - | - | - | - | - | - | - | - | (1,302,234) |
| Ending Surplus / (Deficit) | 4,065,026 | 4,093,628 | 3,581,654 | - | - | | - | - | - | - | - | - | 3,581,654 |
| | | | | | | | | | | | | | |
| Unfunded Deductible and Coinsurance Subsidy | | | | | | | | | | | | | |
| Prior Period Surplus / (Deficit) | (223,692) (75,165) | (298,857) | (355,363) | - | - | - | - | - | - | - | - | - | (223,692) |
| Monthly Change Ending Surplus / (Deficit) | (298,857) | (56,506) (355,363) | (58,396) (413,759) | | | | | | | | | | (190,067) (413,759) |
| Zitanig Galpido / (Bollolly) | (200,001) | (000,000) | (+10,100) | | | | | | | | | | (+10,100) |
| | | | | | | | | | | | | | |
| Total HIRSP Retained Earnings | 15,362,067 | 16,513,154 | 16,158,812 | - | - | - | - | - | - | - | - | - | 16,158,812 |

Wisconsin Health Insurance Risk Sharing Plan September 30, 2004 Fiscal Year 2005

Unaudited Balance Sheet

| Assets | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun |
|--|------------|------------|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| | 44.475.407 | 10.700.101 | 55 500 040 | | | | | | | | | |
| Cash and Cash Equivalents | 44,175,497 | 43,792,481 | 55,529,616 | - | - | - | - | - | - | - | - | - |
| Other Receivables (2) | 39,541 | 109,277 | 138,752 | - | - | - | - | - | - | - | - | - |
| Drug Rebates Receivable | 694,465 | 830,703 | 1,059,964 | - | - | - | - | - | - | - | - | - |
| Assessments Receivable | 2,781,901 | 896,397 | 348,845 | - | - | - | - | - | - | - | - | - |
| Prepaid Items | 57,739 | 71,349 | 45,023 | - | - | - | - | - | - | - | - | |
| Total Assets | 47,749,143 | 45,700,207 | 57,122,200 | - | - | - | - | - | - | - | - | - |
| | | | | | | | | | | | | |
| | | | | | | | | | | | | |
| | | | | | | | | | | | | |
| | | | | | | | | | | | | |
| Liabilities and Fund Equity | | | | | | | | | | | | |
| Liabilities: | | | | | | | | | | | | |
| Unpaid Medical loss Liabilities | 16,129,059 | 16,120,582 | 18,992,225 | - | - | - | - | - | - | - | - | - |
| Unpaid Prescription Drug Loss Liabilities | 2,198,353 | 785,803 | 1,147,128 | - | - | - | - | - | - | - | - | - |
| Unpaid Loss Adjustment Expense | 660,000 | 660,000 | 660,000 | - | - | - | - | - | - | - | - | - |
| Unearned Premiums | 12,626,044 | 6,831,139 | 16,957,036 | - | - | - | - | - | - | - | - | - |
| Unearned Assessments | - | 3,966,257 | 2,604,678 | - | - | - | - | - | - | - | - | - |
| Accounts Payable and Other Accrued Liabilities | 773,620 | 823,272 | 602,321 | - | - | - | - | - | - | - | - | |
| Total Liabilities | 32,387,076 | 29,187,053 | 40,963,388 | - | - | - | - | - | - | - | - | - |
| | | | | | | | | | | | | |
| | | | | | | | | | | | | |
| | | | | | | | | | | | | |
| Fund Equity: | | | | | | | | | | | | |
| Policyholder | 3,408,111 | 4,126,590 | 3,393,312 | - | - | - | - | - | - | - | - | - |
| Providers | 8,187,787 | 8,648,299 | 9,597,605 | - | - | - | - | - | - | - | - | - |
| Insurers | 4,065,026 | 4,093,628 | 3,581,654 | - | - | - | - | - | - | - | - | - |
| Unfunded Deductible and Coinsurance Subsidy | (298,857) | (355,363) | (413,759) | - | - | - | - | - | - | - | - | - |
| Total Retained Earnings | 15,362,067 | 16,513,154 | 16,158,812 | - | - | - | - | - | - | - | - | - |
| | | | | | | | | | | | | |
| | | | | | | | | | | | | |
| Total Liabilities and Fund Equity | 47,749,143 | 45,700,207 | 57,122,200 | - | - | - | - | - | - | - | - | |

WISCONSIN HEALTH INSURANCE RISK SHARING PLAN MONTHLY PROVIDER CONTRIBUTION REPORT AS OF SEPTEMBER 30, 2004

| PROVIDER SHARE CALCULATION FOR THE CURRENT MONTH - CLAIMS BY CLAIM TYPE | | | | | | | | | |
|---|-----------------|------------|-----------------|-----------------|-----------------|--|--|--|--|
| REGULAR CLAIMS | | | USUAL | LESS HIRSP | | | | | |
| | BILLED | U & C | AND | ALLOWED | PROVIDER | | | | |
| CLAIM TYPE / CATEGORY | CHARGES | PERCENTAGE | CUSTOMARY | CHARGES | SHARE | | | | |
| CT 20 & 39/20 PROFESSIONAL | 4,501,900.03 | 26.8% | 3,295,390.82 | 1,980,274.85 | 1,315,115.97 | | | | |
| CT 23 & 39/23 HOSPITAL OUTPATIENT | 2,404,173.24 | 17.1% | 1,993,059.62 | 1,435,085.18 | 557,974.44 | | | | |
| CT 24 & 39/24 OTHER | 295,822.87 | 13.0% | 257,336.31 | 216,053.63 | 41,282.68 | | | | |
| CT 40 & 49/40 HOSPITAL INPATIENT | 2,276,640.40 | 17.8% | 1,870,487.75 | 1,168,114.87 | 702,372.88 | | | | |
| CT 41 & 59/41 OTHER | - | 13.0% | - | - | - | | | | |
| TOTAL | \$ 9,478,536.54 | | \$ 7,416,274.50 | \$ 4,799,528.53 | \$ 2,616,745.97 | | | | |

| CROSSOVER CLAIMS | MEDICARE | | | HIRSP | |
|-----------------------------------|-----------------|-----------------|---------------|--------------|-------------|
| | ALLOWED | MEDICARE | HIRSP | DEDUCTIBLE/ | PROVIDER |
| CLAIM TYPE / CATEGORY | CHARGES | PAID | PAID | COINSURANCE | SHARE |
| CT 30 & 39/30 PROFESSIONAL | 360,809.51 | 280,823.50 | 64,630.30 | 15,633.06 | (277.35) |
| CT 31 & 39/31 HOSPITAL OUTPATIENT | 328,799.95 | 244,792.84 | 75,879.47 | 8,283.03 | (155.39) |
| CT 50 & 49/50 HOSPITAL INPATIENT | 743,623.52 | 711,904.52 | 29,120.28 | 2,598.72 | - |
| CT 51 & 59/51 OTHER | 73,774.75 | 60,087.25 | 13,687.50 | ı | - |
| TOTAL CROSSOVER | \$ 1,507,007.73 | \$ 1,297,608.11 | \$ 183,317.55 | \$ 26,514.81 | \$ (432.74) |

| PROVIDER CONTRIBUTION ON THE INCREASE (DECREASE) IN UNPAID LOSSES | \$ 1,536,329.00 |
|--|-----------------|
| I NOVIDER CONTRIBUTION ON THE INCREASE (DECREASE) IN ON AID LOSSES | Ψ 1,000,020.00 |

TOTAL PROVIDER CONTRIBUTION NON-PHARMACY \$ 4,152,642.23

| PHARMACY CLAIMS | | | USUAL | LESS HIRSP | |
|--------------------------------------|--------------|------------|--------------|--------------|----------|
| | BILLED | U & C | AND | ALLOWED | PROVIDER |
| CLAIM TYPE / CATEGORY | CHARGES | PERCENTAGE | CUSTOMARY | CHARGES | SHARE |
| CT 10 & 19/10 PRESCRIPTION DRUG | | | | | |
| CLAIMS NOT PROCESSED THROUGH PBM | - | 0.00% | - | - | |
| CT 10 & 19/10 PRESCRIPTION DRUG | | | | | |
| CLAIMS PROCESSED THROUGH PBM | 6,587,655.87 | 0.00% | 3,873,428.01 | 3,873,428.01 | - |
| TOTAL PROVIDER CONTRIBUTION PHARMACY | 6,587,655.87 | | 3,873,428.01 | 3,873,428.01 | - |

Wisconsin Health Insurance Risk Sharing Plan for the Period Ended September 30, 2004 Calendar Year 2004

| | | | Unaudited Sta | atement of Re | venues, Expe | enses, and Ch | anges in Reta | ined Earnings | 8 | | | | |
|---|---------------------------|-----------------------------|-----------------------------|-----------------------------|--------------------------------|-----------------------------|-------------------------------|-----------------------------|-------------------------------|-------------|----------|-----|----------------------------|
| Operating Revenues | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year to Date |
| Gross Premiums | 7,117,706 | 7,171,995 | 7,179,941 | 7,235,705 | 7,293,859 | 7,319,775 | 7,872,385 | 8,059,267 | 8,197,318 | - | - | _ | 67,447,951 |
| Premium Subsidized | (375,583) | (340,708) | (281,596) | (318,817) | (337,508) | (339,541) | (332,487) | (337,487) | (355,614) | - | - | - | (3,019,341) |
| Net Premium Revenues | 6,742,123 | 6,831,287 | 6,898,345 | 6,916,888 | 6,956,351 | 6,980,234 | 7,539,898 | 7,721,780 | 7,841,704 | - | - | - | 64,428,610 |
| Provider Contribution | 2,436,326 | 3,990,827 | 3,672,999 | 3,897,484 | 5,552,906 | 3,786,128 | 4,513,059 | 3,123,273 | 4,152,642 | - | - | - | 35,125,644 |
| Insurer Assessments Total Operating Revenues | 3,230,941 12,409,390 | 3,230,941 14,053,055 | 3,230,941 13,802,285 | 3,204,202 14,018,574 | 3,230,941 15,740,198 | 3,230,941 13,997,303 | 2,691,362 14,744,319 | 2,691,362 13,536,415 | 2,691,362 14,685,708 | | <u> </u> | | 27,432,993 126,987,247 |
| Total Operating Nevertues | 12,403,330 | 14,000,000 | 13,002,203 | 14,010,074 | 13,740,130 | 10,007,000 | 14,744,515 | 13,330,413 | 14,000,700 | | | | 120,301,241 |
| Operating Expenses | | | | | | | | | | | | | |
| Medical Losses: | | | | | | | | | | | | | |
| Losses Paid or Approved for Payment (3) Increase (Decrease) in Unpaid Losses | 11,093,371 (4,812,800) | 9,267,957 (218,179) | 9,217,447 (442,478) | 11,270,114 (1,371,744) | 9,920,955 4,558,309 | 9,456,801 (161,117) | 10,959,459 1,307,286 | 8,270,511 (13,021) | 6,546,883 4,407,972 | - | - | - | 86,003,498 3,254,228 |
| Deductible Subsidy Paid | 64,365 | 69,422 | 70,732 | 74,434 | 55,222 | 56,102 | 56,140 | 35,944 | 37,736 | - | - | - | 520,097 |
| Total Medical Losses | 6,344,936 | 9,119,200 | 8,845,701 | 9,972,804 | 14,534,486 | 9,351,786 | 12,322,885 | 8,293,434 | 10,992,591 | - | - | - | 89,777,823 |
| Pharmacy Losses: | | | | | | | | | | | | | |
| Losses Paid or Approved for Payment | 2,978,135 | 2,993,129 | 4,758,886 | 3,266,281 | 3,331,269 | 3,458,237 | 3,455,297 | 5,261,686 | 3,541,388 | - | - | - | 33,044,308 |
| Increase (Decrease) in Unpaid Losses | 8,871 | 236,239 | (1,179,715) | 318,825 | 467,800 | 88,955 | 553,645 | (1,412,550) | 361,325 | - | - | - | (556,605) |
| Drug Rebates Subsidy - Coinsurance Out-of-Pocket Max | (75,286) 9,524 | (76,180) 77 | (181,299) 1,197 | (84,143) 8,127 | (85,621) 12,781 | (135,766) 17,026 | (91,621) 19,025 | (136,238) 20,562 | (229,261) 20,660 | - | - | - | (1,095,415) 108,979 |
| Total Pharmacy Losses | 2,921,244 | 3,153,265 | 3,399,069 | 3,509,090 | 3,726,229 | 3,428,452 | 3,936,346 | 3,733,460 | 3,694,112 | - | - | - | 31,501,267 |
| Total Losses | 9,266,180 | 12,272,465 | 12,244,770 | 13,481,894 | 18,260,715 | 12,780,238 | 16,259,231 | 12,026,894 | 14,686,703 | - | - | - | 121,279,090 |
| Loss adjustment expenses | _ | _ | _ | _ | _ | _ | _ | _ | _ | _ | _ | _ | _ |
| Administrative expenses | | | | | | | | | | | | | |
| DHFS Admin Fees | 28,374 | 44,542 | 39,798 | 33,550 | 37,403 | 57,235 | 38,870 | 52,788 | 21,209 | - | - | - | 353,769 |
| EDS Admin Fees | 72,329 | 115,178 | 95,128 | 72,754 | 74,318 | 86,289 | 72,709 | 71,453 | 76,389 | - | - | - | 736,547 |
| UGS Admin Fees | 249,725 | 253,755 | 237,538 | 238,420 | 244,275 | 255,187 | 245,436 | 239,647 | 253,435 | - | - | - | 2,217,418 |
| Milliman USA Actuarial Services Other Admin Fees | 5,696 13,703 | 6,700 23,437 | 17,520 | 8,779 16,646 | 41,204 24,474 | 17,163 14,804 | 10,500 12,075 | 6,857 | 8,982 28,026 | - | - | - | 123,401 185,669 |
| Total Administrative Expenses | 369,827 | 443,612 | 34,063 424,047 | 370,149 | 421,674 | 430,678 | 379,590 | 18,441 389,186 | 388,041 | | | | 3,616,804 |
| Referral fees | 6,265 | 7,490 | 7,315 | 7,315 | 8,435 | 8,785 | 8,785 | 8,798 | 7,350 | _ | _ | _ | 70,538 |
| Total Operating Expenses | 9,642,272 | 12,723,567 | 12,676,132 | 13,859,358 | 18,690,824 | 13,219,701 | 16,647,606 | 12,424,878 | 15,082,094 | | | | 124,966,432 |
| | | | | | | | | | | | | | |
| Net Operating Income (Loss) | 2,767,118 | 1,329,488 | 1,126,153 | 159,216 | (2,950,626) | 777,602 | (1,903,287) | 1,111,537 | (396,386) | | - | - | 2,020,815 |
| Non-Operating Revenues (Expenses) | | | | | | | | | | | | | |
| Investment income | 36,771 | 28,849 | 36,755 | 36,138 | 55,560 | 35,514 | 40,452 | 39,550 | 42,044 | - | - | - | 351,633 |
| Total Non-operating Revenues (Expenses) | 36,771 | 28,849 | 36,755 | 36,138 | 55,560 | 35,514 | 40,452 | 39,550 | 42,044 | - | - | - | 351,633 |
| Net Income (Loss) | 2,803,889 | 1,358,337 | 1,162,908 | 195,354 | (2,895,066) | 813,116 | (1,862,835) | 1,151,087 | (354,342) | - | - | - | 2,372,448 |
| Additions to Retained Earnings | | | | | | | | | | | | | |
| Policyholder | | | | | | | | | | | | | |
| Retained Earnings, Beginning of Period | 11,859,597 | 13,332,224 | 12,998,587 | 12,709,989 (2,151,879) | 9,631,981 | 5,853,486 | 5,379,754 | 3,408,111 | 4,126,590 | - | - | - | 11,859,597 |
| Unfunded Policyholder Subsidies Current Earnings | 1,472,627 | (333,637) | (288,598) | (926,129) | (3,778,495) | (473,732) | (1,971,643) | 718,479 | (733,278) | - | - | | (2,151,879) (6,314,406) |
| Retained Earnings, End of Period ⁽¹⁾ | 13,332,224 | 12,998,587 | 12,709,989 | 9,631,981 | 5,853,486 | 5,379,754 | 3,408,111 | 4,126,590 | 3,393,312 | - | - | - | 3,393,312 |
| Providers | | | | | | | | | | | | | |
| Retained Earnings, Beginning of Period | 1,093,317 | 1,398,585 | 2,659,264 | 3,642,010 | 4,590,673 | 6,227,371 | 7,184,952 | 8,187,787 | 8,648,299 | - | - | - | 1,093,317 |
| Premium Subsidy Underpayment Adj. | - | 4 000 070 | - 000 740 | - | 4 000 000 | - | 4 000 005 | - | - | - | - | - | |
| Current Earnings Retained Earnings, End of Period | 305,268 1,398,585 | 1,260,679 2,659,264 | 982,746 3,642,010 | 948,663 4,590,673 | 1,636,698 6,227,371 | 957,581 7,184,952 | 1,002,835 8,187,787 | 460,512 8,648,299 | 949,306 9,597,605 | - | | - | 8,504,288 9,597,605 |
| | | | | | | | | | | | | | |
| Insurers Retained Earnings, Beginning of Period | 2,770,012 | 3,869,895 | 4,370,689 | 4,911,378 | 5,166,759 | 4,481,493 | 4,883,888 | 4,065,026 | 4,093,628 | | | | 2,770,012 |
| Premium Subsidy Underpayment Adj. | - | - | -,070,000 | -,011,010 | - | -,401,400 | -,000,000 | -,000,020 | -,000,020 | - | - | - | - |
| Current Earnings Retained Earnings, End of Period | 1,099,883 3,869,895 | 500,794 4,370,689 | 540,689 4,911,378 | 255,381 5,166,759 | (685,266) 4,481,493 | 402,395 4,883,888 | (818,862) 4,065,026 | 28,602 4,093,628 | (511,974) 3,581,654 | | | | 811,642 3,581,654 |
| Actamed Lammys, Ellu of Fellou | 3,003,033 | 7,510,009 | 7,311,310 | 3,100,139 | T,TU 1,433 | - ,000,000 | 7,000,020 | 7,000,020 | 3,301,034 | - | • | - | 3,331,034 |
| Unfunded Deductible and Coinsurance Sub | | (2.010.451) | (2.070.0E0) | | (92 564) | (150 564) | (222 602) | (200 057) | (255.262) | | | | 215 217 |
| Retained Earnings, Beginning of Period Current Earnings | (1,936,562) (73,889) | (2,010,451) (69,499) | (2,079,950) (71,929) | (82,561) | (82,561) (68,003) | (150,564) (73,128) | (223,692) (75,165) | (298,857) (56,506) | (355,363) (58,396) | - | - | - | 215,317 (629,076) |
| Retained Earnings, End of Period | (2,010,451) | | | (82,561) | (150,564) | (223,692) | (298,857) | (355,363) | (413,759) | - | - | - | (413,759) |
| Total Retained Earnings | 16,590,253 | 17,948,590 | 19,111,498 | 19,306,852 | 16,411,786 | 17,224,902 | 15,362,067 | 16,513,154 | 16,158,812 | | - | | 16,158,812 |
| | | ,, | ., ., | -, | ., ., | , ., | -,, | .,, | ., ., | | | | .,, |

WISCONSIN HEALTH INSURANCE RISK SHARING PLAN 2004 CALENDAR YEAR DETAIL OF MISC REVENUE & ADMIN EXPENSE AS OF SEPTEMBER 30, 2004

| MISC REVENUE | JAN 04 | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | ост | NOV | DEC | YEAR TO DATE TOTAL |
|--------------------|--------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----------------------|
| | | | | | | | | | | | | | - |
| | | | | | | | | | | | | | - |
| | | | | | | | | | | | | | - |
| | | | | | | | | | | | | | - |
| | | | | | | | | | | | | | - |
| | | | | | | | | | | | | | - |
| TOTAL MISC REVENUE | - | - | - | - | - | - | - | - | - | - | - | - | - |

| MISC ADMIN EXP | JAN 04 | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | ост | NOV | DEC | YEAR TO DATE TOTAL |
|----------------------|-----------|-----------|-----------|-----------|-----------|------------|-----------|-----------|-----------|-----|-----|-----|-----------------------|
| Bank Service Charge | | | | 897.27 | | | | | | | | | 897.27 |
| Postage | 12,253.37 | 20,517.45 | 18,668.96 | 12,828.24 | 21,474.38 | 17,964.37 | 9,875.07 | 16,390.65 | 26,325.77 | | | | 156,298.26 |
| LAB Audit Fee | 1,450.00 | 2,920.00 | 2,920.00 | 2,920.00 | 3,000.00 | (3,160.00) | 1,700.00 | 1,700.00 | 1,700.00 | | | | 15,150.00 |
| Speed Scribe | | | | | | | | | | | | | - |
| UW Extension | | | | | | | | | | | | | - |
| NASCHIP | | | | | | | 500.00 | 350.00 | | | | | 850.00 |
| Legal Services | | | 12,473.72 | | | | | | | | | | 12,473.72 |
| | | | | | | | | | | | | | - |
| | | | | | | | | | | | | | - |
| | | | | | | | | | | | | | - |
| | | | | | | | | | | | | | - |
| | | | | | | | | | | | | | - |
| | | | | | | | | | | | | | - |
| | | | | | | | | | | | | | - |
| | | | | | | | | | | | | | - |
| TOTAL MISC ADMIN EXP | 13,703.37 | 23,437.45 | 34,062.68 | 16,645.51 | 24,474.38 | 14,804.37 | 12,075.07 | 18,440.65 | 28,025.77 | - | - | - | 185,669.25 |

Wisconsin Health Insurance Risk Sharing Plan Calendar Year 2004 Interim Reconciliation As Of September 30, 2004

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year to Date |
|--|---------------------------|-------------------------|-------------------------|---------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-----|-----|-----|---------------------------|
| 1. Operating and Administrative Costs under s.149.143(1) | 11 000 071 | 9.267.957 | 9.217.447 | 11 070 111 | 0.000.055 | 0.456.004 | 10.050.450 | 0.070.544 | 6.546.883 | | | | 86.003.498 |
| Medical Losses Paid or Approved for Payment Increase (Decrease) in Unpaid Medical Losses | 11,093,371 (4,812,800) | (218,179) | (442,478) | 11,270,114 (1,371,744) | 9,920,955 4,558,309 | 9,456,801 (161,117) | 10,959,459 1,307,286 | 8,270,511 (13,021) | 4.407.972 | - | - | - | 3.254.228 |
| Pharmacy Losses Paid or Approved for Payment | 2,978,135 | 2,993,129 | 4,758,886 | 3,266,281 | 3,331,269 | 3,458,237 | 3,455,297 | 5,261,686 | 3,541,388 | - | - | - | 33,044,308 |
| Increase (Decrease) in Unpaid Pharmacy Losses | 8,871 | 236,239 | (1,179,715) | 318,825 | 467,800 | 88,955 | 553,645 | (1,412,550) | 361,325 | - | - | - | (556,605) |
| Drug Rebates | (75,286) | (76,180) | (181,299) | (84,143) | (85,621) | (135,766) | (91,621) | (136,238) | (229,261) | - | - | - | (1,095,415) |
| Total Administrative Expenses | 376,092 | 451,102 | 431,362 | 377,464 | 430,109 | 439,463 | 388,375 | 397,984 | 395,391 | - | - | - | 3,687,342 |
| Loss Adjustment Expense Total Operating Expense | 9,568,383 | 12,654,068 | 12,604,203 | 13,776,797 | 18,622,821 | 13,146,573 | 16,572,441 | 12,368,372 | 15,023,698 | - | | - | 124,337,356 |
| 2 Adjustments to Operating and Administrative Costs | | | | | | | | | | | | | |
| Adjustments to Operating and Administrative Costs Total Non-operating Revenue (Expense) | 36,771 | 28,849 | 36,755 | 36,138 | 55,560 | 35,514 | 40,452 | 39,550 | 42,044 | - | - | - | 351,633 |
| 3. Total Calendar Year Program Costs to be Split 60% 20% 20% | 9,531,612 | 12,625,219 | 12,567,448 | 13,740,659 | 18,567,261 | 13,111,059 | 16,531,989 | 12,328,822 | 14,981,654 | - | - | - | 123,985,723 |
| Year-to-Date Adjusted Program Costs Under s.149.143(1) (Excl Funding Shares | uding Subsid | y Costs) | | | | | | | | | | | |
| 60% Policyholders | 5.718.968 | 7,575,131 | 7,540,468 | 8,244,395 | 11,140,357 | 7,866,635 | 9.919.193 | 7,397,294 | 8.988.992 | _ | _ | _ | 74,391,433 |
| 20% Providers | 1,906,322 | 2,525,044 | 2,513,490 | 2,748,132 | 3,713,452 | 2,622,212 | 3,306,398 | 2,465,764 | 2,996,331 | - | - | - | 24,797,145 |
| 20% Insurers | 1,906,322 | 2,525,044 | 2,513,490 | 2,748,132 | 3,713,452 | 2,622,212 | 3,306,398 | 2,465,764 | 2,996,331 | - | - | - | 24,797,145 |
| 5. Subsidy Funding Shares | | | | | | | | | | | | | |
| Premium subsidies | 375,583 | 340,708 | 281,596 | 318,817 | 337,508 | 339,541 | 332,487 | 337,487 | 355,614 | - | - | - | 3,019,341 |
| Deductible Subsidies | 64,365 | 69,422 | 70,732 | 74,434 | 55,222 | 56,102 | 56,140 | 35,944 | 37,736 | - | - | - | 520,097 |
| Subsidy - coinsurance out-of-pocket Max Total Subsidies | 9,524 449,472 | 77 410,207 | 1,197 353,525 | 8,127 401,378 | 12,781 405,511 | 17,026 412,669 | 19,025 407,652 | 20,562 393,993 | 20,660 414,010 | | | | 108,979 3,648,417 |
| Total Substates | 440,472 | 410,207 | 000,020 | 401,070 | 400,011 | 412,000 | 407,002 | 000,000 | 414,010 | | | | 0,040,411 |
| Subsidy Funding Needed by Source in addition to Section 3 Fundi | ng Shares | | | | | | | | | | | | |
| Providers | 224,736 | 205,104 | 176,763 | 200,689 | 202,756 | 206,335 | 203,826 | 196,997 | 207,005 | - | - | - | 1,824,211 |
| Insurers | 224,736 | 205,103 | 176,762 | 200,689 | 202,755 | 206,334 | 203,826 | 196,996 | 207,005 | - | - | - | 1,824,206 |
| 6. Year-to-Date Adjusted Program Costs Under s.149.143(1) (Inclu | iding Subsidy | (Costs) | | | | | | | | | | | |
| Policyholders | 5,718,968 | 7,575,131 | 7,540,468 | 8,244,395 | 11,140,357 | 7,866,635 | 9,919,193 | 7,397,294 | 8,988,992 | - | - | - | 74,391,433 |
| Providers Insurers | 2,131,058 2,131,058 | 2,730,148 2,730,147 | 2,690,253 2,690,252 | 2,948,821 2,948,821 | 3,916,208 3,916,207 | 2,828,547 2,828,546 | 3,510,224 3,510,224 | 2,662,761 2,662,760 | 3,203,336 3,203,336 | - | - | - | 26,621,356 26,621,351 |
| ilisuleis | 2,131,036 | 2,730,147 | 2,090,232 | 2,940,021 | 3,910,207 | 2,020,040 | 3,510,224 | 2,002,700 | 3,203,330 | - | - | - | 20,021,331 |
| Non-GPR Revenues by Source Including GPR Subsidies Under Policyholders | s.20.435(4)(a | ıh) | | | | | | | | | | | |
| Premium | 6,742,123 | 6,831,287 | 6,898,345 | 6,916,888 | 6,956,351 | 6,980,234 | 7,539,898 | 7,721,780 | 7,841,704 | - | - | - | 64,428,610 |
| Premium and Deductible Subsidies Credited to Policyholders | 7,191,595 | 410,207 7,241,494 | 353,525 7,251,870 | 401,378 7,318,266 | 7,361,862 | 412,669 7,392,903 | 407,652 7,947,550 | 393,993 8.115.773 | 414,010 8,255,714 | - | - | - | 3,648,417 68,077,027 |
| Subtotal | 7,191,095 | 1,241,494 | 1,201,070 | 1,310,200 | 1,301,002 | | 1,941,550 | 0,110,773 | 0,200,714 | - | - | - | 00,077,027 |
| Providers | 2,436,326 | 3,990,827 | 3,672,999 | 3,897,484 | 5,552,906 | 3,786,128 | 4,513,059 | 3,123,273 | 4,152,642 | - | - | - | 35,125,644 |
| Insurers Total | 3,230,941 12.858.862 | 3,230,941 14,463,262 | 3,230,941 14,155,810 | 3,204,202 14,419,952 | 3,230,941 16,145,709 | 3,230,941 14.409.972 | 2,691,362 15.151.971 | 2,691,362 13.930.408 | 2,691,362 15.099.718 | | - | - | 27,432,993 130,635,664 |
| ı Ulai | 12,000,002 | 14,403,202 | 14,100,010 | 14,419,932 | 10, 140,709 | 14,409,972 | 13,131,8/1 | 13,930,400 | 13,088,710 | - | - | - | 130,033,004 |

Wisconsin Health Insurance Risk Sharing Plan Calendar Year 2004 Interim Reconciliation As Of September 30, 2004

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year to Date |
|---|-------------|-------------|-------------|-------------|-------------|------------|---|------------|------------|-----|-----|-----|--------------|
| 8. Interim Estimate of Surplus/(Deficit) Account Balance for CY 2 | 004 | | | | | | | | | | | | |
| Policyholders | | | | | | | | | | | | | |
| Prior Period Surplus / (Deficit) | 11,859,597 | 13,332,224 | 12,998,587 | 12,709,989 | 9,631,981 | 5,853,486 | 5,379,754 | 3,408,111 | 4,126,590 | - | - | - | 11,859,597 |
| Premium (Including Premium and Deductible Subsidies) | 7.191.595 | 7.241.494 | 7.251.870 | 7.318.266 | 7.361.862 | 7.392.903 | 7.947.550 | 8.115.773 | 8.255.714 | _ | _ | _ | 68.077.027 |
| Less Cost | 5.718.968 | 7.575.131 | 7.540.468 | 8.244.395 | 11,140,357 | 7.866.635 | 9.919.193 | 7.397.294 | 8,988,992 | - | _ | _ | 74,391,433 |
| Less Unfunded Policyholder Subsidies | - | - | - | 2,151,879 | - | - | - | - | - | - | - | - | 2,151,879 |
| Monthly Change | 1,472,627 | (333,637) | (288,598) | (3,078,008) | (3,778,495) | (473,732) | (1,971,643) | 718,479 | (733,278) | - | - | - | (8,466,285) |
| Ending Surplus / (Deficit) | 13,332,224 | 12,998,587 | 12,709,989 | 9,631,981 | 5,853,486 | 5,379,754 | 3,408,111 | 4,126,590 | 3,393,312 | - | - | - | 3,393,312 |
| | | | | | | | | | | | | | |
| Assigned Surplus to SFY 2004 | 46,956 | 37,564 | 28,172 | 18,786 | 9,386 | | - 400 444 | 4 400 500 | | - | - | - | - 000 040 |
| Unassigned Surplus | 13,285,268 | 12,961,023 | 12,681,817 | 9,613,195 | 5,844,100 | 5,379,754 | 3,408,111 | 4,126,590 | 3,393,312 | - | - | - | 3,393,312 |
| Providers | | | | | | | | | | | | | |
| Prior Period Surplus / (Deficit) | 1,093,317 | 1,398,585 | 2,659,264 | 3,642,010 | 4,590,673 | 6,227,371 | 7,184,952 | 8,187,787 | 8,648,299 | - | - | - | 1,093,317 |
| | | | | | | | | | | | | | |
| Contribution | 2,436,326 | 3,990,827 | 3,672,999 | 3,897,484 | 5,552,906 | 3,786,128 | 4,513,059 | 3,123,273 | 4,152,642 | - | - | - | 35,125,644 |
| Less Cost Premium Subsidy Underpayment Adj. | 2,131,058 | 2,730,148 | 2,690,253 | 2,948,821 | 3,916,208 | 2,828,547 | 3,510,224 | 2,662,761 | 3,203,336 | - | - | - | 26,621,356 |
| Monthly Change | 305,268 | 1.260.679 | 982,746 | 948,663 | 1,636,698 | 957,581 | 1,002,835 | 460,512 | 949,306 | | | | 8,504,288 |
| Monthly Change | 303,200 | 1,200,079 | 902,740 | 940,003 | 1,030,090 | 937,301 | 1,002,033 | 400,312 | 949,300 | - | - | - | 0,304,200 |
| Ending Surplus / (Deficit) | 1,398,585 | 2,659,264 | 3,642,010 | 4,590,673 | 6,227,371 | 7,184,952 | 8,187,787 | 8,648,299 | 9,597,605 | - | - | | 9,597,605 |
| Insurers | | | | | | | | | | | | | |
| Prior Period Surplus / (Deficit) | 2,770,012 | 3.869.895 | 4,370,689 | 4,911,378 | 5,166,759 | 4.481.493 | 4,883,888 | 4,065,026 | 4,093,628 | _ | _ | _ | 2,770,012 |
| · ···· · · ···· · · · · · · · · · · · | _,, | -,, | ,,,,,,,,,, | .,, | -,, | ., , | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | .,, | .,,. | | | | _,, |
| Assessment | 3,230,941 | 3,230,941 | 3,230,941 | 3,204,202 | 3,230,941 | 3,230,941 | 2,691,362 | 2,691,362 | 2,691,362 | - | - | - | 27,432,993 |
| Less Cost | 2,131,058 | 2,730,147 | 2,690,252 | 2,948,821 | 3,916,207 | 2,828,546 | 3,510,224 | 2,662,760 | 3,203,336 | - | - | - | 26,621,351 |
| Premium Subsidy Underpayment Adj. | | - | - | - | - | - | - | - | - | - | - | - | - |
| Monthly Change | 1,099,883 | 500,794 | 540,689 | 255,381 | (685,266) | 402,395 | (818,862) | 28,602 | (511,974) | - | - | - | 811,642 |
| Ending Surplus / (Deficit) | 3,869,895 | 4,370,689 | 4,911,378 | 5,166,759 | 4,481,493 | 4,883,888 | 4,065,026 | 4,093,628 | 3,581,654 | - | - | - | 3,581,654 |
| | | | | | | | | | | | | | |
| Unfunded Deductible and Coinsurance Subsidy | | | | | | | | | | | | | |
| Prior Period Surplus / (Deficit) | (1.936.562) | (2.010.451) | (2.079.950) | _ | (82,561) | (150,564) | (223.692) | (298.857) | (355,363) | - | - | _ | 215.317 |
| Monthly Change | (73,889) | (69,499) | (71,929) | (82,561) | (68,003) | (73,128) | (75,165) | (56,506) | (58,396) | - | - | - | (629,076) |
| Ending Surplus / (Deficit) | (2,010,451) | (2,079,950) | (2,151,879) | (82,561) | (150,564) | (223,692) | (298,857) | (355,363) | (413,759) | - | - | - | (413,759) |
| | | | | | | | | | | | | | |
| | | | | | | | | | | | | | |
| Total HIRSP Retained Earnings | 16,590,253 | 17,948,590 | 19,111,498 | 19,306,852 | 16,411,786 | 17,224,902 | 15,362,067 | 16,513,154 | 16,158,812 | - | - | - | 16,158,812 |

Wisconsin Health Insurance Risk Sharing Plan September 30, 2004 Calendar Year 2004

Unaudited Balance Sheet

| Assets | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|--|-------------|-------------|-------------|------------|------------|------------|------------|------------|------------|-----|-----|-----|
| | | | | | | | | | | | | |
| Cash and Cash Equivalents | 40,798,764 | 44,736,354 | 50,867,643 | 50,355,425 | 42,778,753 | 50,563,375 | 44,175,497 | 43,792,481 | 55,529,616 | - | - | - |
| Other Receivables (2) | 440,887 | 478,803 | 391,542 | 419,460 | 219,745 | 189,920 | 39,541 | 109,277 | 138,752 | - | - | - |
| Drug Rebates Receivable | 532,476 | 608,656 | 789,956 | 874,099 | 805,475 | 941,241 | 694,465 | 830,703 | 1,059,964 | - | - | - |
| Assessments Receivable | 3,233,477 | 415,828 | 150,150 | 132,574 | 110,295 | 90,547 | 2,781,901 | 896,397 | 348,845 | - | - | - |
| Prepaid Items | 52,035 | 71,517 | 52,848 | 70,020 | 45,579 | 27,614 | 57,739 | 71,349 | 45,023 | - | - | - |
| Total Assets | 45,057,639 | 46,311,158 | 52,252,139 | 51,851,578 | 43,959,847 | 51,812,697 | 47,749,143 | 45,700,207 | 57,122,200 | - | - | |
| | | | | | | | | | | | | |
| | | | | | | | | | | | | |
| | | | | | | | | | | | | |
| | | | | | | | | | | | | |
| Liabilities and Fund Equity | | | | | | | | | | | | |
| Liabilities: | | | | | | | | | | | | |
| Unpaid Medical loss Liabilities | 13,706,091 | 13,359,225 | 13,300,096 | 12,445,427 | 15,395,789 | 15,294,266 | 16,129,059 | 16,120,582 | 18,992,225 | - | - | - |
| Unpaid Prescription Drug Loss Liabilities | 1,712,604 | 1,948,843 | 769,128 | 1,087,953 | 1,555,753 | 1,644,708 | 2,198,353 | 785,803 | 1,147,128 | - | - | - |
| Unpaid Loss Adjustment Expense | 660,000 | 660,000 | 660,000 | 660,000 | 660,000 | 660,000 | 660,000 | 660,000 | 660,000 | - | - | - |
| Unearned Premiums | 11,026,649 | 5,952,858 | 14,918,164 | 11,162,256 | 6,043,829 | 16,566,388 | 12,626,044 | 6,831,139 | 16,957,036 | - | - | - |
| Unearned Assessments | 495,774 | 5,665,239 | 2,717,945 | 6,436,773 | 3,219,789 | - | - | 3,966,257 | 2,604,678 | - | - | - |
| Accounts Payable and Other Accrued Liabilities | 866,268 | 776,403 | 775,308 | 752,317 | 672,901 | 422,433 | 773,620 | 823,272 | 602,321 | - | - | |
| Total Liabilities | 28,467,386 | 28,362,568 | 33,140,641 | 32,544,726 | 27,548,061 | 34,587,795 | 32,387,076 | 29,187,053 | 40,963,388 | - | - | - |
| | | | | | | | | | | | | |
| | | | | | | | | | | | | |
| | | | | | | | | | | | | |
| Fund Equity: | | | | | | | | | | | | |
| Policyholder | 13,332,224 | 12,998,587 | 12,709,989 | 9,631,981 | 5,853,486 | 5,379,754 | 3,408,111 | 4,126,590 | 3,393,312 | - | - | - |
| Providers | 1,398,585 | 2,659,264 | 3,642,010 | 4,590,673 | 6,227,371 | 7,184,952 | 8,187,787 | 8,648,299 | 9,597,605 | - | - | - |
| Insurers | 3,869,895 | 4,370,689 | 4,911,378 | 5,166,759 | 4,481,493 | 4,883,888 | 4,065,026 | 4,093,628 | 3,581,654 | - | - | - |
| Unfunded Deductible and Coinsurance Subsidy | (2,010,451) | (2,079,950) | (2,151,879) | (82,561) | (150,564) | (223,692) | (298,857) | (355,363) | (413,759) | - | - | |
| Total Retained Earnings | 16,590,253 | 17,948,590 | 19,111,498 | 19,306,852 | 16,411,786 | 17,224,902 | 15,362,067 | 16,513,154 | 16,158,812 | - | - | - |
| | | | | | | | | | | | | |
| | | | | | | | | | | | | |
| Total Liabilities and Fund Equity | 45,057,639 | 46,311,158 | 52,252,139 | 51,851,578 | 43,959,847 | 51,812,697 | 47,749,143 | 45,700,207 | 57,122,200 | - | - | |

EARNED PREMIUM

FISCAL YEAR 2005

| EAI | RNED PREMIUM |
|-------|--------------|
| MONTH | FY 04 |
| JUL | 7,539,898 |
| AUG | 7,721,780 |
| SEP | 7,841,704 |
| OCT | |
| NOV | |
| DEC | |
| JAN | |
| FEB | |
| MAR | |
| APR | |
| MAY | |
| JUN | |
| TOTAL | \$23,103,382 |

Wisconsin Health Insurance Risk Sharing Plan Assessment Status

| | for 7/1/04 | essment - 12/31/04 | | 1st Installment Due 9/1/04 | | | 2nd Insta Due 11 | |
|-----------|-----------------|-----------------------|----------|-------------------------------|--------------|------|---------------------|--------------|
| Period | Payments | A/R | Pavr | nents | A/R | F | Payments | A/R |
| Ending | Received | Balance | | eived | Balance | | Received | Balance |
| 07/10/04 | - | 16.148.173.17 | | - | 8.074.086.59 | | | 8.074.086.58 |
| 07/17/04 | - | 16,148,173.17 | | - | 8,074,086.59 | | | 8,074,086.58 |
| 07/24/04 | - | 16,148,173.17 | | - | 8,074,086.59 | | - | 8,074,086.58 |
| 07/31/04 | - | 16,148,173.17 | | - | 8,074,086.59 | | - | 8,074,086.58 |
| Jul Total | \$ - | | \$ | - | | \$ | - | |
| | | | | | | | <u>.</u> | |
| 08/07/04 | - | 16,148,173.17 | | - | 8,074,086.59 | | - | 8,074,086.58 |
| 08/14/04 | - | 16,148,173.17 | | - | 8,074,086.59 | | - | 8,074,086.58 |
| 08/21/04 | - | 16,148,173.17 | | - | 8,074,086.59 | | - | 8,074,086.58 |
| 08/31/04 | 8,537,442.43 | 7,610,730.74 | 6,824 | 1,046.62 | 1,250,039.97 | 1 | ,713,395.81 | 6,360,690.77 |
| Aug Total | \$ 8,537,442.43 | | \$ 6,824 | 1,046.62 | | \$ 1 | ,713,395.81 | |
| | | | | | | | | |
| 09/04/04 | 1,509,445.89 | 6,101,284.85 | 785 | 5,567.42 | 464,472.55 | | 723,878.47 | 5,636,812.30 |
| 09/11/04 | 134,143.90 | 5,967,140.95 | 83 | 3,611.68 | 380,860.87 | | 50,532.22 | 5,586,280.08 |
| 09/18/04 | 57,938.69 | 5,909,202.26 | 28 | 3,969.33 | 351,891.54 | | 28,969.36 | 5,557,310.72 |
| 09/25/04 | 6,952.46 | 5,902,249.80 | 3 | 3,476.22 | 348,415.32 | | 3,476.24 | 5,553,834.48 |
| 09/30/04 | 168,853.82 | 5,733,395.98 | 84 | 1,426.91 | 263,988.41 | | 84,426.91 | 5,469,407.57 |
| Sep Total | \$ 1,877,334.76 | <u>.</u> | \$ 986 | 6,051.56 | | \$ | 891,283.20 | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| Oct Total | \$ - | | \$ | - | | \$ | - | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| Nov Total | \$ - | | \$ | - | | \$ | - | |
| | , | | _ • | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| Dec Total | \$ - | | \$ | _ | | \$ | _ | |
| 200 TOtal | Ψ - | | Ψ | _ | | Ψ | _ | |

\$ 7,810,098.18 **\$** 263,988.41

\$ 2,604,679.01 \$ 5,469,407.57

Grand Total \$ 10,414,777.19 \$ 5,733,395.98

Monthly Applicant Activity September Month End, 2004

| | Plan 1A | Plan 1B | Plan 2 | Total |
|--|---------|---------|--------|-------|
| Number of Applications Pending August Month End*, 2004 | 335 | 242 | 21 | 598 |
| Number of Applications Received in September, 2004 | 201 | 232 | 6 | 439 |
| Number of Applications Rejected in September, 2004 | 26 | 7 | 3 | 36 |
| Number of Applications Closed in September, 2004 | 24 | 26 | 0 | 50 |
| Number of Applications Pending September End*, 2004 ** | 351 | 215 | 18 | 584 |
| Number of Applications Approved in September, 2004 | 135 | 226 | 6 | 367 |

^{*} The above numbers are based on Month End which is the last Friday in the Month. September data includes 8-28-04 to 9-24-04.

^{**}Pending applications include applications received and not processed and applications pending for more information.

| | Plan 1A | Plan 1B | Plan 2 | Total |
|-----------------------------|---|---|--|---|
| | | | | |
| nium submitted | 18 | 4 | 0 | 22 |
| | 3 | 1 | 1 | 5 |
| ge <12months ago | 2 | 0 | 0 | 2 |
| id coverage | 2 | 1 | 1 | 4 |
| • | 1 | 1 | 1 | 3 |
| | 26 | 7 | 3 | 36 |
| | | | | |
| est | 9 | 11 | 0 | 20 |
| requested; never received | 12 | 7 | 0 | 19 |
| a requested; never received | 3 | 8 | 0 | 11 |
| | 24 | 26 | 0 | 50 |
| | nium submitted up Health Plan ge <12months ago id coverage est v requested; never received a requested; never received | nium submitted 18 up Health Plan 3 ge <12months ago 2 id coverage 2 1 26 est 9 requested; never received 12 a requested; never received 3 | mium submitted 18 4 up Health Plan 3 1 ge <12months ago 2 0 id coverage 2 1 1 1 1 26 7 est 9 11 requested; never received 12 7 a requested; never received 3 8 | nium submitted 18 4 0 up Health Plan 3 1 1 ge <12months ago 2 0 0 id coverage 2 1 1 1 1 1 26 7 3 est 9 11 0 7 requested; never received 12 7 0 a requested; never received 3 8 0 |

Applicant Eligibility Determination September 2004

| A. | Medicare Eligible | 6 |
|-------|--|---|
| B. | HIV + | 2 |
| C. | Eligible Individual | 135 |
| D. | Letter of Medical Eligibility | 224 |
| | 1. Notice of Rejection by: | |
| | Blue Cross & Blue Shield United of Wisconsin Fortis Benefits Insurance Wisconsin Physicians Service Insurance Mega Life and Health Insurance Humana Insurance Company Golden Rule Insurance Company American Family American Medical Security Group Security Health Plan John Alden Life Insurance Pekin Life Insurance Pekin Life Insurance Celtic Life Insurance Company Dean Health Plan Midwest Security Life Insurance Atrium Health Plan Midwest National Life Insurance Physicians Mutual Insurance Unity Health Plan World Insurance | 55 27 26 22 21 18 14 6 5 4 4 2 2 2 2 2 1 1 1 1 |
| | 2. Notice of Benefit Reduction | 9 |
| | 3. Notice of Premium increase due to a Health Reason | 0 |
| Total | | 367 |

RESTATED POLICIES IN FORCE - AS OF SEPTEMBER 2004 MONTH END

| | To | tal Subsid | dy | Т | otal Non | -Subsidy | y | | Combine | d Total* | |
|-----------------|---------|------------|-------|---------|----------|----------|--------|---------|---------|----------|--------|
| | Plan 1A | Plan 2 | Total | Plan 1A | Plan 1B | Plan 2 | Total | Plan 1A | Plan 1B | Plan 2 | Total |
| October, 2003 | 3,188 | 815 | 4,003 | 5,263 | 7,221 | 919 | 13,403 | 8,451 | 7,221 | 1,734 | 17,406 |
| November, 2003 | 3,201 | 813 | 4,014 | 5,274 | 7,339 | 921 | 13,534 | 8,475 | 7,339 | 1,734 | 17,548 |
| December, 2003 | 3,200 | 810 | 4,010 | 5,318 | 7,413 | 931 | 13,662 | 8,518 | 7,413 | 1,741 | 17,672 |
| January, 2004 | 3,144 | 809 | 3,953 | 4,961 | 7,915 | 930 | 13,806 | 8,105 | 7,915 | 1,739 | 17,759 |
| February, 2004 | 3,157 | 805 | 3,962 | 5,028 | 8,012 | 939 | 13,979 | 8,185 | 8,012 | 1,744 | 17,941 |
| March, 2004 | 3,174 | 796 | 3,970 | 5,071 | 8,134 | 948 | 14,153 | 8,245 | 8,134 | 1,744 | 18,123 |
| April, 2004 | 3,176 | 788 | 3,964 | 5,105 | 8,172 | 956 | 14,233 | 8,281 | 8,172 | 1,744 | 18,197 |
| May, 2004 | 3,201 | 792 | 3,993 | 5,159 | 8,334 | 956 | 14,449 | 8,360 | 8,334 | 1,748 | 18,442 |
| June, 2004 | 3,207 | 799 | 4,006 | 5,198 | 8,423 | 965 | 14,586 | 8,405 | 8,423 | 1,764 | 18,592 |
| July, 2004 | 2,934 | 735 | 3,669 | 5,334 | 8,368 | 991 | 14,693 | 8,268 | 8,368 | 1,726 | 18,362 |
| August, 2004 | 2,961 | 742 | 3,703 | 5,292 | 8,446 | 990 | 14,728 | 8,253 | 8,446 | 1,732 | 18,431 |
| September, 2004 | 2,973 | 750 | 3,723 | 5,268 | 8,482 | 986 | 14,736 | 8,241 | 8,482 | 1,736 | 18,459 |

Detail of Total Subsidy Policies in Force

| | Level 0 | Level 1 | Level 2 | Level 3 | Level 4 | Level 5 | Total |
|-----------------|---------|---------|---------|---------|---------|---------|--------|
| October, 2003 | 13,403 | 555 | 603 | 743 | 1,500 | 602 | 17,406 |
| November, 2003 | 13,534 | 558 | 600 | 749 | 1,507 | 600 | 17,548 |
| December, 2003 | 13,662 | 554 | 598 | 742 | 1,511 | 605 | 17,672 |
| January, 2004 | 13,806 | 523 | 589 | 738 | 1,544 | 559 | 17,759 |
| February, 2004 | 13,979 | 525 | 590 | 740 | 1,547 | 560 | 17,941 |
| March, 2004 | 14,153 | 526 | 595 | 739 | 1,549 | 561 | 18,123 |
| April, 2004 | 14,233 | 529 | 600 | 736 | 1,541 | 558 | 18,197 |
| May, 2004 | 14,449 | 522 | 602 | 742 | 1,560 | 567 | 18,442 |
| June, 2004 | 14,586 | 528 | 599 | 746 | 1,568 | 565 | 18,592 |
| July, 2004 | 14,693 | 547 | 544 | 660 | 1,346 | 572 | 18,362 |
| August, 2004 | 14,728 | 546 | 551 | 664 | 1,375 | 567 | 18,431 |
| September, 2004 | 14,736 | 552 | 554 | 666 | 1,384 | 567 | 18,459 |

^{*}Level 0 = Income > \$25,000

^{*}Level 1 = Income \$17,000 - \$19,999

^{*}Level 2 = Income \$14,000 - \$16,999

^{*}Level 3 = Income \$10,000 - \$13,999

^{*}Level 4 = Income <=\$9,999

^{*}Level 5 = Income \$20,000 - \$24,999

Total Policies in Force by Plan, Gender, & Age Group as of September 30, 2004

Male

| Plan | Gender | Age Group | # Policy holders |
|------|--------|-----------|---------------------|
| 1A | Male | 0 - 24 | 461 |
| 1A | Male | 25 - 29 | 204 |
| 1A | Male | 30 - 34 | 197 |
| 1A | Male | 35 - 39 | 271 |
| 1A | Male | 40 - 44 | 426 |
| 1A | Male | 45 - 49 | 508 |
| 1A | Male | 50 - 54 | 561 |
| 1A | Male | 55 - 59 | 508 |
| 1A | Male | 60 - 64 | 488 |
| 1A | Male | 65+ | 3 |
| | | Total: | 3,627 |

| Plan | Gender | Age Group | # Policy holders |
|------|--------|-----------|---------------------|
| 1B | Male | 0 - 24 | 249 |
| 1B | Male | 25 - 29 | 38 |
| 1B | Male | 30 - 34 | 79 |
| 1B | Male | 35 - 39 | 133 |
| 1B | Male | 40 - 44 | 281 |
| 1B | Male | 45 - 49 | 414 |
| 1B | Male | 50 - 54 | 620 |
| 1B | Male | 55 - 59 | 794 |
| 1B | Male | 60 - 64 | 1,220 |
| 1B | Male | 65+ | 3 |
| | | Total: | 3,831 |

| Plan | Gender | Age Group | # Policy holders |
|------|--------|-----------|---------------------|
| 2 | Male | 0 - 24 | 2 |
| 2 | Male | 25 - 29 | 12 |
| 2 | Male | 30 - 34 | 17 |
| 2 | Male | 35 - 39 | 36 |
| 2 | Male | 40 - 44 | 85 |
| 2 | Male | 45 - 49 | 124 |
| 2 | Male | 50 - 54 | 123 |
| 2 | Male | 55 - 59 | 109 |
| 2 | Male | 60 - 64 | 100 |
| 2 | Male | 65+ | 119 |
| | | Total: | 727 |

| Plan | Gender | Age Group | # Policy holders |
|------|--------|-----------|------------------|
| 1A | Female | 0 - 18 | 176 |
| 1A | Female | 19 - 24 | 234 |
| 1A | Female | 25 - 29 | 216 |
| 1A | Female | 30 - 34 | 207 |
| 1A | Female | 35 - 39 | 249 |
| 1A | Female | 40 - 44 | 346 |
| 1A | Female | 45 - 49 | 509 |
| 1A | Female | 50 - 54 | 656 |
| 1A | Female | 55 - 59 | 860 |
| 1A | Female | 60 - 64 | 1,149 |
| 1A | Female | 65+ | 12 |
| | | Total: | 4,614 |

| Plan | Gender | Age Group | # Policy holders |
|------|--------|-----------|---------------------|
| 1B | Female | 0 - 18 | 95 |
| 1B | Female | 19 - 24 | 62 |
| 1B | Female | 25 - 29 | 49 |
| 1B | Female | 30 - 34 | 75 |
| 1B | Female | 35 - 39 | 136 |
| 1B | Female | 40 - 44 | 279 |
| 1B | Female | 45 - 49 | 447 |
| 1B | Female | 50 - 54 | 659 |
| 1B | Female | 55 - 59 | 1,097 |
| 1B | Female | 60 - 64 | 1,748 |
| 1B | Female | 65+ | 4 |
| | | Total: | 4,651 |

| Plan | Gender | Age Group | # Policy holders |
|------|--------|-----------|---------------------|
| 2 | Female | 19 - 24 | 3 |
| 2 | Female | 25 - 29 | 4 |
| 2 | Female | 30 - 34 | 17 |
| 2 | Female | 35 - 39 | 29 |
| 2 | Female | 40 - 44 | 68 |
| 2 | Female | 45 - 49 | 108 |
| 2 | Female | 50 - 54 | 141 |
| 2 | Female | 55 - 59 | 144 |
| 2 | Female | 60 - 64 | 197 |
| 2 | Female | 65+ | 298 |
| | | Total: | 1,009 |

Total Policies in Force by Plan, Gender, Zone & Age Group as of September 30, 2004

Male

| Plan | Zone | Gender | Age Group | # Policy holders |
|------|------|--------|-----------|------------------|
| 1A | 1 | Male | 0 - 24 | 30 |
| 1A | 1 | Male | 25 - 29 | 24 |
| 1A | 1 | Male | 30 - 34 | 22 |
| 1A | 1 | Male | 35 - 39 | 33 |
| 1A | 1 | Male | 40 - 44 | 37 |
| 1A | 1 | Male | 45 - 49 | 49 |
| 1A | 1 | Male | 50 - 54 | 38 |
| 1A | 1 | Male | 55 - 59 | 43 |
| 1A | 1 | Male | 60 - 64 | 35 |
| | | | Total: | 311 |

| Plan | Zone | Gender | Age Group | # Policy holders |
|------|------|--------|-----------|---------------------|
| 1A | 2 | Male | 0 - 24 | 146 |
| 1A | 2 | Male | 25 - 29 | 63 |
| 1A | 2 | Male | 30 - 34 | 66 |
| 1A | 2 | Male | 35 - 39 | 79 |
| 1A | 2 | Male | 40 - 44 | 125 |
| 1A | 2 | Male | 45 - 49 | 133 |
| 1A | 2 | Male | 50 - 54 | 161 |
| 1A | 2 | Male | 55 - 59 | 134 |
| 1A | 2 | Male | 60 - 64 | 123 |
| 1A | 2 | Male | 65+ | 2 |
| | | | Total: | 1,032 |

| Plan | Zone | Gender | Age Group | # Policy holders |
|------|------|--------|-----------|---------------------|
| 1A | 3 | Male | 0 - 24 | 285 |
| 1A | 3 | Male | 25 - 29 | 117 |
| 1A | 3 | Male | 30 - 34 | 109 |
| 1A | 3 | Male | 35 - 39 | 159 |
| 1A | 3 | Male | 40 - 44 | 264 |
| 1A | 3 | Male | 45 - 49 | 326 |
| 1A | 3 | Male | 50 - 54 | 362 |
| 1A | 3 | Male | 55 - 59 | 331 |
| 1A | 3 | Male | 60 - 64 | 330 |
| 1A | 3 | Male | 65+ | 1 |
| | | | Total: | 2,284 |

| Plan | Zone | Gender | Age Group | # Policy holders |
|------|------|--------|-----------|---------------------|
| 1A | 1 | Female | 0 - 18 | 10 |
| 1A | 1 | Female | 19 - 24 | 22 |
| 1A | 1 | Female | 25 - 29 | 29 |
| 1A | 1 | Female | 30 - 34 | 19 |
| 1A | 1 | Female | 35 - 39 | 15 |
| 1A | 1 | Female | 40 - 44 | 27 |
| 1A | 1 | Female | 45 - 49 | 43 |
| 1A | 1 | Female | 50 - 54 | 68 |
| 1A | 1 | Female | 55 - 59 | 81 |
| 1A | 1 | Female | 60 - 64 | 85 |
| 1A | 1 | Female | 65+ | 1 |
| | | | Total: | 400 |

| Plan | Zone | Gender | Age Group | # Policy holders |
|------|------|--------|-----------|---------------------|
| 1A | 2 | Female | 0 - 18 | 48 |
| 1A | 2 | Female | 19 - 24 | 68 |
| 1A | 2 | Female | 25 - 29 | 63 |
| 1A | 2 | Female | 30 - 34 | 75 |
| 1A | 2 | Female | 35 - 39 | 87 |
| 1A | 2 | Female | 40 - 44 | 109 |
| 1A | 2 | Female | 45 - 49 | 146 |
| 1A | 2 | Female | 50 - 54 | 164 |
| 1A | 2 | Female | 55 - 59 | 237 |
| 1A | 2 | Female | 60 - 64 | 331 |
| 1A | 2 | Female | 65+ | 5 |
| | | | Total: | 1,333 |

| Plan | Zone | Gender | Age Group | # Policy holders |
|------|------|--------|-----------|---------------------|
| 1A | 3 | Female | 0 - 18 | 118 |
| 1A | 3 | Female | 19 - 24 | 144 |
| 1A | 3 | Female | 25 - 29 | 124 |
| 1A | 3 | Female | 30 - 34 | 113 |
| 1A | 3 | Female | 35 - 39 | 147 |
| 1A | 3 | Female | 40 - 44 | 210 |
| 1A | 3 | Female | 45 - 49 | 320 |
| 1A | 3 | Female | 50 - 54 | 424 |
| 1A | 3 | Female | 55 - 59 | 542 |
| 1A | 3 | Female | 60 - 64 | 733 |
| 1A | 3 | Female | 65+ | 6 |
| , | | | Total: | 2,881 |

Total Policies in Force by Plan, Gender, Zone & Age Group as of September 30, 2004

Male

| Plan | Zone | Gender | Age Group | # Policy holders |
|------|------|--------|-----------|---------------------|
| 1B | 1 | Male | 0 - 24 | 16 |
| 1B | 1 | Male | 25 - 29 | 4 |
| 1B | 1 | Male | 30 - 34 | 6 |
| 1B | 1 | Male | 35 - 39 | 23 |
| 1B | 1 | Male | 40 - 44 | 27 |
| 1B | 1 | Male | 45 - 49 | 26 |
| 1B | 1 | Male | 50 - 54 | 46 |
| 1B | 1 | Male | 55 - 59 | 48 |
| 1B | 1 | Male | 60 - 64 | 71 |
| | | | Total: | 267 |

| Plan | Zone | Gender | Age Group | # Policy holders |
|------|------|--------|-----------|---------------------|
| 1B | 1 | Female | 0 - 18 | 7 |
| 1B | 1 | Female | 19 - 24 | 5 |
| 1B | 1 | Female | 25 - 29 | 8 |
| 1B | 1 | Female | 30 - 34 | 11 |
| 1B | 1 | Female | 35 - 39 | 9 |
| 1B | 1 | Female | 40 - 44 | 17 |
| 1B | 1 | Female | 45 - 49 | 29 |
| 1B | 1 | Female | 50 - 54 | 39 |
| 1B | 1 | Female | 55 - 59 | 69 |
| 1B | 1 | Female | 60 - 64 | 111 |
| | | | Total: | 305 |

| Plan | Zone | Gender | Age Group | # Policy holders |
|------|------|--------|-----------|------------------|
| 1B | 2 | Male | 0 - 24 | 82 |
| 1B | 2 | Male | 25 - 29 | 8 |
| 1B | 2 | Male | 30 - 34 | 29 |
| 1B | 2 | Male | 35 - 39 | 28 |
| 1B | 2 | Male | 40 - 44 | 91 |
| 1B | 2 | Male | 45 - 49 | 111 |
| 1B | 2 | Male | 50 - 54 | 186 |
| 1B | 2 | Male | 55 - 59 | 218 |
| 1B | 2 | Male | 60 - 64 | 336 |
| 1B | 2 | Male | 65+ | 1 |
| | | | Total: | 1,090 |

| Plan | Zone | Gender | Age Group | # Policy holders |
|------|------|--------|-----------|------------------|
| 1B | 2 | Female | 0 - 18 | 35 |
| 1B | 2 | Female | 19 - 24 | 19 |
| 1B | 2 | Female | 25 - 29 | 14 |
| 1B | 2 | Female | 30 - 34 | 22 |
| 1B | 2 | Female | 35 - 39 | 48 |
| 1B | 2 | Female | 40 - 44 | 77 |
| 1B | 2 | Female | 45 - 49 | 145 |
| 1B | 2 | Female | 50 - 54 | 205 |
| 1B | 2 | Female | 55 - 59 | 318 |
| 1B | 2 | Female | 60 - 64 | 503 |
| 1B | 2 | Female | 65+ | 3 |
| | | , | Total: | 1,389 |

| Plan | Zone | Gender | Age Group | # Policy holders |
|------|------|--------|-----------|---------------------|
| 1B | 3 | Male | 0 - 24 | 151 |
| 1B | 3 | Male | 25 - 29 | 26 |
| 1B | 3 | Male | 30 - 34 | 44 |
| 1B | 3 | Male | 35 - 39 | 82 |
| 1B | 3 | Male | 40 - 44 | 163 |
| 1B | 3 | Male | 45 - 49 | 277 |
| 1B | 3 | Male | 50 - 54 | 388 |
| 1B | 3 | Male | 55 - 59 | 528 |
| 1B | 3 | Male | 60 - 64 | 813 |
| 1B | 3 | Male | 65+ | 2 |
| | | | Total: | 2,474 |

| | | | . | # Policy |
|------|------|--------|--------------|------------------|
| Plan | Zone | Gender | Age Group | # Policy holders |
| 1B | 3 | Female | 0 - 18 | 53 |
| 1B | 3 | Female | 19 - 24 | 38 |
| 1B | 3 | Female | 25 - 29 | 27 |
| 1B | 3 | Female | 30 - 34 | 42 |
| 1B | 3 | Female | 35 - 39 | 79 |
| 1B | 3 | Female | 40 - 44 | 185 |
| 1B | 3 | Female | 45 - 49 | 273 |
| 1B | 3 | Female | 50 - 54 | 415 |
| 1B | 3 | Female | 55 - 59 | 710 |
| 1B | 3 | Female | 60 - 64 | 1,134 |
| 1B | 3 | Female | 65+ | 1 |
| | | | Total: | 2,957 |

Total Policies in Force by Plan, Gender, Zone & Age Group as of September 30, 2004

Male

| Plan | Zone | Gender | Age Group | # Policy holders |
|------|------|--------|-----------|---------------------|
| 2 | 1 | Male | 0 - 24 | 1 |
| 2 | 1 | Male | 25 - 29 | 2 |
| 2 | 1 | Male | 30 - 34 | 5 |
| 2 | 1 | Male | 35 - 39 | 10 |
| 2 | 1 | Male | 40 - 44 | 14 |
| 2 | 1 | Male | 45 - 49 | 24 |
| 2 | 1 | Male | 50 - 54 | 20 |
| 2 | 1 | Male | 55 - 59 | 16 |
| 2 | 1 | Male | 60 - 64 | 11 |
| 2 | 1 | Male | 65+ | 4 |
| | | | Total: | 107 |

| Plan | Zone | Gender | Age Group | # Policy holders |
|------|------|--------|-----------|------------------|
| 2 | 1 | Female | 19 - 24 | 1 |
| 2 | 1 | Female | 30 - 34 | 2 |
| 2 | 1 | Female | 35 - 39 | 2 |
| 2 | 1 | Female | 40 - 44 | 10 |
| 2 | 1 | Female | 45 - 49 | 17 |
| 2 | 1 | Female | 50 - 54 | 15 |
| 2 | 1 | Female | 55 - 59 | 14 |
| 2 | 1 | Female | 60 - 64 | 13 |
| 2 | 1 | Female | 65+ | 24 |
| | | | Total: | 98 |

| Plan | Zone | Gender | Age Group | # Policy holders |
|------|------|--------|-----------|---------------------|
| 2 | 2 | Male | 25 - 29 | 1 |
| 2 | 2 | Male | 30 - 34 | 7 |
| 2 | 2 | Male | 35 - 39 | 9 |
| 2 | 2 | Male | 40 - 44 | 24 |
| 2 | 2 | Male | 45 - 49 | 33 |
| 2 | 2 | Male | 50 - 54 | 37 |
| 2 | 2 | Male | 55 - 59 | 28 |
| 2 | 2 | Male | 60 - 64 | 38 |
| 2 | 2 | Male | 65+ | 36 |
| | , | | Total: | 213 |

| Plan | Zone | Gender | Age Group | # Policy holders |
|------|------|--------|-----------|------------------|
| 2 | 2 | Female | 25 - 29 | 2 |
| 2 | 2 | Female | 30 - 34 | 5 |
| 2 | 2 | Female | 35 - 39 | 14 |
| 2 | 2 | Female | 40 - 44 | 27 |
| 2 | 2 | Female | 45 - 49 | 31 |
| 2 | 2 | Female | 50 - 54 | 42 |
| 2 | 2 | Female | 55 - 59 | 43 |
| 2 | 2 | Female | 60 - 64 | 55 |
| 2 | 2 | Female | 65+ | 85 |
| | | | Total: | 304 |

| Plan | Zone | Gender | Age Group | # Policy holders |
|------|------|--------|-----------|---------------------|
| 2 | 3 | Male | 0 - 24 | 1 |
| 2 | 3 | Male | 25 - 29 | 9 |
| 2 | 3 | Male | 30 - 34 | 5 |
| 2 | 3 | Male | 35 - 39 | 17 |
| 2 | 3 | Male | 40 - 44 | 47 |
| 2 | 3 | Male | 45 - 49 | 67 |
| 2 | 3 | Male | 50 - 54 | 66 |
| 2 | 3 | Male | 55 - 59 | 65 |
| 2 | 3 | Male | 60 - 64 | 51 |
| 2 | 3 | Male | 65+ | 79 |
| | , | | Total: | 407 |

| | | | | # Policy |
|------|------|--------|-----------|----------|
| Plan | Zone | Gender | Age Group | holders |
| 2 | 3 | Female | 19 - 24 | 2 |
| 2 | 3 | Female | 25 - 29 | 2 |
| 2 | 3 | Female | 30 - 34 | 10 |
| 2 | 3 | Female | 35 - 39 | 13 |
| 2 | 3 | Female | 40 - 44 | 31 |
| 2 | 3 | Female | 45 - 49 | 60 |
| 2 | 3 | Female | 50 - 54 | 84 |
| 2 | 3 | Female | 55 - 59 | 87 |
| 2 | 3 | Female | 60 - 64 | 129 |
| 2 | 3 | Female | 65+ | 189 |
| | , | | Total: | 607 |

Total Subsidy/Non-Subsidy Restated for September 30, 2004

| Plan | | # Policyholders |
|------|----------------|-----------------|
| 1A | Non-Subsidized | 5,268 |
| 1A | Subsidized | 2,973 |
| 1B | Non-Subsidized | 8,482 |
| 2 | Non-Subsidized | 986 |
| 2 | Subsidized | 750 |
| | Total: | 18,459 |

Total Subsidy by Level Restated for September 30, 2004

| Subsidy Level | # Policyholders |
|---------------|-----------------|
| Level 0 | 14,736 |
| Level 1 | 552 |
| Level 2 | 554 |
| Level 3 | 666 |
| Level 4 | 1,384 |
| Level 5 | 567 |
| Total | 18,459 |

Total Policies in Force by Zone, Plan and Subsidy Restated for September 30, 2004

| | # Policyholders |
|---------------------------------|-----------------|
| Plan 1A, Zone 1, Non-Subsidized | 396 |
| Plan 1A, Zone 1, Subsidized | 315 |
| Plan 1A, Zone 2, Non-Subsidized | 1,581 |
| Plan 1A, Zone 2, Subsidized | 784 |
| Plan 1A, Zone 3, Non-Subsidized | 3,291 |
| Plan 1A, Zone 3, Subsidized | 1,874 |
| Plan 1B, Zone 1, Non-Subsidized | 572 |
| Plan 1B, Zone 2, Non-Subsidized | 2,479 |
| Plan 1B, Zone 3, Non-Subsidized | 5,431 |
| Plan 2, Zone 1, Non-Subsidized | 93 |
| Plan 2, Zone 1, Subsidized | 112 |
| Plan 2, Zone 2, Non-Subsidized | 301 |
| Plan 2, Zone 2, Subsidized | 216 |
| Plan 2, Zone 3, Non-Subsidized | 592 |
| Plan 2, Zone 3, Subsidized | 422 |
| Tota | ıl: 18,459 |

Customer Service Monthly Operating Report September 2004

| Sep-04 | Calls | Calls | # | % | Average | Shortest | Longest | Average |
|-------------|---------|---------|-----------|-----------|---------|----------|---------|---------|
| Week Ending | Offered | Handled | Abandoned | Abandoned | Wait | Wait | Wait | Talk |
| 3-Sep | 2,556 | 2,400 | 156 | 6.1% | 2.18 | 0.00 | 8.28 | 2.65 |
| 10-Sep | 2,323 | 2,101 | 222 | 9.6% | 3.34 | 0.00 | 8.25 | 2.50 |
| 17-Sep | 2,652 | 2,422 | 230 | 8.7% | 4.15 | 0.00 | 14.03 | 2.61 |
| 24-Sep | 2,551 | 2,280 | 271 | 10.6% | 4.28 | 0.00 | 11.57 | 2.71 |
| Total | 10,082 | 9,203 | 879 | 8.7% | 3.49 | 0.00 | 14.03 | 2.62 |

| Historical | Calls | Calls | # | % | Average | Shortest | Longest | Average |
|-----------------|---------|---------|-----------|-----------|---------|----------|---------|---------|
| 2003/2004 Stats | Offered | Handled | Abandoned | Abandoned | Wait | Wait | Wait | Talk |
| Sep-03 | 10,203 | 8,894 | 1,309 | 12.8% | 4.80 | 0.00 | 10.87 | 2.61 |
| Oct-03 | 13,226 | 11,261 | 1,965 | 14.9% | 5.39 | 0.00 | 18.38 | 2.62 |
| Nov-03 | 8,836 | 7,280 | 1,556 | 17.6% | 6.59 | 0.00 | 20.02 | 3.16 |
| Dec-03 | 9,053 | 7,741 | 1,312 | 14.5% | 5.78 | 0.00 | 15.11 | 3.56 |
| Jan-04 | 11,781 | 10,401 | 1,380 | 11.7% | 5.12 | 0.00 | 13.30 | 3.40 |
| Feb-04 | 10,435 | 9,338 | 1,097 | 10.5% | 4.43 | 0.00 | 14.29 | 3.22 |
| Mar-04 | 11,213 | 9,694 | 1,519 | 13.5% | 5.03 | 0.00 | 13.07 | 3.10 |
| Apr-04 | 13,716 | 12,529 | 1,187 | 8.7% | 3.56 | 0.00 | 11.07 | 2.87 |
| May-04 | 9,600 | 8,908 | 692 | 7.2% | 2.97 | 0.00 | 11.37 | 3.19 |
| Jun-04 | 10,572 | 9,360 | 1,212 | 11.5% | 4.60 | 0.00 | 12.18 | 3.34 |
| Jul-04 | 11,453 | 10,865 | 588 | 4.9% | 2.79 | 0.00 | 8.57 | 2.88 |
| Aug-04 | 9,174 | 8,660 | 514 | 5.6% | 2.42 | 0.00 | 9.34 | 2.86 |
| Sep-04 | 10,082 | 9,203 | 879 | 8.7% | 3.49 | 0.00 | 14.03 | 2.62 |

Most Commonly Asked Questions to Customer Service - September 2004

- 1. What is my claim status?
- 2. Is this a covered service?
- 3. I do not understand my premium.

| | Written Correspondence - September 2004 | | | | | | | | | | | | |
|---------------|---|----------|-----------|----------------------------------|----|---|----|--|--|--|--|--|--|
| | Beginning Inventory | Received | Completed | Ending Inventory > 30 days | | | | | | | | | |
| | | | | | | | | | | | | | |
| Customer Srvc | 0 | 143 | 143 | 0 | 0 | 0 | 0 | | | | | | |
| Enrollment | 0 | 332 | 332 | 0 | 0 | 0 | 0 | | | | | | |
| Underwriting | 15 | 48 | 38 | 11 | 14 | 0 | 25 | | | | | | |

CLAIMS PROCESSED

Claims that have finalized to payment or denial during the month

| Claim type/Description | Jan-03 | Feb-03 | Mar-03 | Apr-03 | May-03 | Jun-03 | Jul-03 | Aug-03 | Sep-03 | Oct-03 | Nov-03 | Dec-03 | YTD Total |
|---------------------------------------|--------|--------|--------|--------|-----------------------|--------|--------|--------|--------|-----------------------|--------|--------|-----------|
| CT10 Pharmacy (Non-PBM)** | 5 | 15 | 0 | 1 | 34 | 1 | 10 | 2 | 2 | 1 | 0 | 0 | 71 |
| CT10 Pharmacy (PBM)*** | 224 | 54 | 131 | 218 | 3 | 50 | 11 | 53 | 31 | 0 | 0 | 0 | 775 |
| WP Wellpoint Pharmacy **** | 49,812 | 51,356 | 52,987 | 52,057 | 80,707 ⁽¹⁾ | 54,288 | 55,136 | 55,060 | 56,913 | 87,190 ⁽¹⁾ | 59,373 | 61,341 | 716,220 |
| CT19 Pharmacy Adjustments (Non-PBM)** | 3 | 4 | 6 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 15 |
| CT19 Pharmacy Adj. (PBM) *** | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| WP Wellpoint Reversals ***** | -2,332 | -2,444 | -2,447 | -2,337 | -3,638 | -2,489 | -2,415 | -2,537 | -2,566 | -4,026 | -2,846 | -2,869 | -32,946 |
| CT20 Physicians | 23,478 | 21,121 | 20,379 | 18,370 | 24,588 | 19,996 | 19,487 | 24,257 | 18,355 | 24,187 | 26,047 | 23,229 | 263,494 |
| CT23 Outpatient Hospital | 3,958 | 3,702 | 3,430 | 3,406 | 4,309 | 3,757 | 3,499 | 4,356 | 3,438 | 3,992 | 4,537 | 4,774 | 47,158 |
| CT24 Miscellaneous | 1,833 | 1,605 | 1,591 | 1,290 | 1,631 | 1,492 | 1,594 | 1,654 | 1,621 | 1,907 | 1,834 | 2,222 | 20,274 |
| CT30 Professional Crossovers | 4,625 | 4,102 | 4,098 | 3,282 | 4,371 | 3,639 | 3,605 | 4,351 | 3,479 | 3,996 | 4,394 | 3,544 | 47,486 |
| CT31 Outpatient Crossovers | 931 | 800 | 837 | 766 | 891 | 825 | 727 | 936 | 819 | 1,128 | 1,034 | 1,236 | 10,930 |
| CT39 Professional Adjustments | 178 | 250 | 512 | 277 | 431 | 216 | 509 | 452 | 331 | 200 | 181 | 237 | 3,774 |
| CT40 Inpatient Hospital | 391 | 354 | 286 | 290 | 384 | 342 | 304 | 348 | 244 | 384 | 376 | 408 | 4,111 |
| CT41 Nursing Home | 38 | 22 | 44 | 15 | 26 | 30 | 25 | 18 | 20 | 38 | 25 | 19 | 320 |
| CT49 Inpatient Hospital Adjustments | 7 | 9 | 8 | 15 | 11 | 16 | 31 | 23 | 18 | 36 | 7 | 8 | 189 |
| CT50 Inpatient Hospital Crossovers | 85 | 90 | 77 | 49 | 92 | 72 | 61 | 102 | 69 | 63 | 73 | 65 | 898 |
| CT51 Nursing Home Crossovers | 10 | 5 | 15 | 12 | 25 | 12 | 21 | 20 | 12 | 8 | 3 | 9 | 152 |
| CT59 Nursing Home Adjustments | 0 | 0 | 0 | 2 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 3 |
| Total claims processed* | 83,246 | 81,045 | 81,954 | 77,715 | 113,865 | 82,248 | 82,605 | 89,095 | 82,786 | 119,104 | 95,038 | 94,223 | 1,082,924 |

| Clai | n type/Description | Jan-04 | Feb-04 | Mar-04 | Apr-04 | May-04 | Jun-04 | Jul-04 | Aug-04 | Sep-04 | Oct-04 | Nov-04 | Dec-04 | YTD Total |
|-------|----------------------------------|---------|---------|-----------------------|---------|---------|--------|---------|--------|--------|--------|--------|--------|-----------|
| CT10 | Pharmacy (Non-PBM)** | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | 0 |
| CT10 | Pharmacy (PBM)*** | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | 0 |
| WP | Wellpoint Pharmacy **** | 58,899 | 59,759 | 91,483 ⁽¹⁾ | 62,203 | 65,556 | 62,837 | 63,948 | 63,279 | 64,419 | | | | 592,383 |
| CT19 | Pharmacy Adjustments (Non-PBM)** | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | 0 |
| CT19 | Pharmacy Adj. (PBM) *** | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | 0 |
| WP | Wellpoint Reversals ***** | -2,475 | -2,864 | -4,082 | -2,709 | -3,271 | -2,875 | -3,006 | -3,107 | -3,052 | | | | -27,441 |
| CT20 | Physicians | 33,839 | 30,416 | 22,807 | 28,748 | 25,080 | 26,444 | 25,415 | 19,780 | 21,881 | | | | 234,410 |
| CT23 | Outpatient Hospital | 5,585 | 4,645 | 4,107 | 4,798 | 4,121 | 4,083 | 4,953 | 3,962 | 3,571 | | | | 39,825 |
| CT24 | Miscellaneous | 2,216 | 2,228 | 2,117 | 2,559 | 2,216 | 1,835 | 2,278 | 1,823 | 1,286 | | | | 18,558 |
| CT30 | Professional Crossovers | 5,805 | 4,941 | 4,116 | 5,534 | 4,072 | 4,465 | 5,037 | 3,434 | 3,675 | | | | 41,079 |
| CT31 | Outpatient Crossovers | 1,526 | 867 | 1,106 | 1,291 | 1,129 | 1,325 | 1,216 | 935 | 770 | | | | 10,165 |
| CT39 | Professional Adjustments | 469 | 647 | 1,446 | 960 | 1,298 | 393 | 618 | 857 | 235 | | | | 6,923 |
| CT40 | Inpatient Hospital | 598 | 428 | 458 | 521 | 423 | 363 | 457 | 380 | 264 | | | | 3,892 |
| CT41 | Nursing Home | 41 | 62 | 34 | 41 | 31 | 34 | 18 | 10 | 16 | | | | 287 |
| CT49 | Inpatient Hospital Adjustments | 6 | 10 | 20 | 21 | 16 | 14 | 17 | 3 | 4 | | | | 111 |
| CT50 | Inpatient Hospital Crossovers | 125 | 86 | 79 | 104 | 87 | 65 | 99 | 71 | 42 | | | | 758 |
| CT51 | Nursing Home Crossovers | 14 | 6 | 14 | 12 | 13 | 7 | 19 | 14 | 11 | | | | 110 |
| CT59 | Nursing Home Adjustments | 0 | 0 | 6 | 2 | 17 | 1 | 0 | 1 | 0 | | | | 27 |
| Total | claims processed* | 106,648 | 101,231 | 123,711 | 104,085 | 100,788 | 98,991 | 101,069 | 91,442 | 93,122 | 0 | 0 | 0 | 921,087 |

^{*}The totals include paper and EMC claims. PBM claims are included in the totals starting with August 2001. In the PBM environment, each prescription processed by the PBM is counted as one claim where, previously, a claim may have included multiple prescriptions. Therefore, due to the change in pharmacy claims processing, the volume of claims processed prior to August 2001 is not comparable to the volume of claims processed in August 2001 and later.

^{**} Pharmacy non-PBM claims are for dates of service prior to August 1, 2001.

^{***} Pharmacy PBM claims are for dates of service between August 1, 2001 and December 31, 2001; claims were submitted through the Wellpoint system, but paid by the Fiscal Agent.

^{****} Wellpoint Pharmacy claims are processed solely through the Wellpoint system under the new co-pay guidelines and account for all prescriptions filled beginning January 1, 2002.

^{*****}Wellpoint reversals will always negate a Wellpoint pharmacy claim beginning January 1, 2002.

⁽¹⁾ Increase in claims count is due to an additional pay period. This month includes 3 pay periods.

AVERAGE CLAIMS PROCESSING DAYS

| Claim type/Description* | Sep-03 ** | Oct-03 | Nov-03 | Dec-03 | Jan-04 | Feb-04 | Mar-04 | Apr-04 | May-04 | Jun-04 | Jul-04 | Aug-04 | Sep-04 |
|-------------------------------------|-----------|--------|--------|---------|---------|--------|--------|--------|---------|--------|--------|--------|--------|
| CT10 Pharmacy | 632 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| CT19 Pharmacy Adjustments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| CT20 Physicians | 13 | 15 | 15 | 17 | 16 | 13 | 13 | 13 | 15 | 11 | 12 | 14 | 16 |
| CT23 Outpatient Hospital | 12 | 15 | 13 | 14 | 13 | 13 | 11 | 11 | 13 | 11 | 10 | 11 | 14 |
| CT24 Miscellaneous | 15 | 18 | 15 | 16 | 18 | 16 | 13 | 14 | 15 | 13 | 14 | 14 | 19 |
| CT30 Professional Crossovers | 11 | 13 | 13 | 15 | 15 | 11 | 11 | 12 | 11 | 10 | 11 | 14 | 15 |
| CT31 Outpatient Crossovers | 15 | 18 | 16 | 18 | 17 | 18 | 17 | 16 | 19 | 15 | 13 | 15 | 19 |
| CT39 Professional Adjustments | 13 | 22 | 37 | 44 | 43 | 34 | 19 | 23 | 29 | 21 | 15 | 11 | 19 |
| CT40 Inpatient Hospital | 15 | 20 | 16 | 17 | 20 | 17 | 15 | 18 | 17 | 16 | 15 | 15 | 17 |
| CT41 Nursing Home | 17 | 18 | 16 | 14 | 18 | 15 | 10 | 12 | 11 | 16 | 10 | 17 | 17 |
| CT49 Inpatient Hospital Adjustments | 15 | 17 | 37 | 48 | 44 | 30 | 24 | 21 | 19 | 14 | 10 | 6 | 19 |
| CT50 Inpatient Hospital Crossovers | 10 | 13 | 10 | 12 | 12 | 13 | 13 | 12 | 14 | 11 | 9 | 11 | 15 |
| CT51 Nursing Home Crossovers | 12 | 21 | 20 | 12 | 21 | 11 | 10 | 10 | 6 | 11 | 9 | 9 | 16 |
| CT59 Nursing Home Adjustments | 0 | 0 | 0 | 0 | 0 | 0 | 19 | 76 | 16 | 24 | 0 | 16 | 16 |
| Average for the Month | 13 *** | 16 | 13 | **** 16 | **** 16 | 14 | 13 | 14 * | **** 16 | 12 | 12 | 13 | 16 |

^{*}A "0" days to process indicates there were no claims submitted for that claim type in that month.

Wellpoint pharmacy claims processed solely through the Wellpoint system are not included in

this report for prescriptions filled beginning January 1, 2002.

^{**} No Wellpoint paper claims were paid in May and October. This number includes only non-PBM claims.

^{***}Processing of claims received October 1, 2003 and after did not begin until October 13, 2003 due to HIPAA changes, making the average processing days higher than normal.

^{****}HIPAA changes and a high volume of claims submitted made the average processing days higher than normal

^{*****} Higher than normal claim average resulting from a clean up of aged medical review claims

WISCONSIN HEALTH INSURANCE RISK SHARING PLAN HIRSP MONTH END CLAIMS INVENTORY

| Claim Type / Description | Number of clair | ns to be keyed | Claims in the system being processed (includes claims waiting to be keyed) | | | | |
|----------------------------------|-----------------|------------------|--|------------------|--|--|--|
| | Total | Over 30 days old | Total | Over 30 days old | | | |
| September 2003 - All Claim Types | 2,638 | 0 | 6,613 | 1,094 | | | |
| October 2003 - All Claim Types | 6,321 | 0 | 10,134 | 1,554 | | | |
| November 2003 - All Claim Types | 5,195 | 0 | 9,044 | 1,229 | | | |
| December 2003 - All Claim Types | 11,177 | 0 | 14,939 | 1,508 | | | |
| January 2004 - All Claim Types | 9,242 | 0 | 13,832 | 1,837 | | | |
| February 2004 - All Claim Types | 3,163 | 0 | 8,050 | 2,046 | | | |
| March 2004 - All Claim Types | 3,502 | 0 | 8,156 | 1,910 | | | |
| April 2004 - All Claim Types | 4,429 | 0 | 9,582 | 2,378 | | | |
| May 2004 - All Claim Types | 5,387 | 0 | 9,401 | 1,427 | | | |
| June 2004 - All Claim Types | 355 | 0 | 4,886 | 1,435 | | | |
| July 2004 - All Claim Types | 4,580 | 0 | 8,099 | 1,198 | | | |
| August 2004 - All Claim Types | 7,765 | 0 | 10,827 | 989 | | | |
| September 2004 - All Claim Types | 7,176 | 0 | 11,441 | 1,437 | | | |

August 2004

| | Claim Type / Description | Number of claims to be keyed | | Claims in the system being processed (includes claims waiting to be keyed) | | |
|-----------------|--------------------------------|------------------------------|------------------|--|------------------|--|
| | <i>,</i> , | Total | Over 30 days old | Total | Over 30 days old | |
| CT10 | Pharmacy (Non-PBM) | 0 | 0 | 0 | 0 | |
| CT19 | Pharmacy Adjustments (Non-PBM) | 0 | 0 | 0 | 0 | |
| CT20 | Physicians | 5,162 | 0 | 6,991 | 754 | |
| CT23 | Outpatient Hospital | 534 | 0 | 983 | 103 | |
| CT24 | Miscellaneous | 283 | 0 | 617 | 21 | |
| CT30 | Professional Crossovers | 1403 | 0 | 1587 | 80 | |
| CT31 | Outpatient Crossovers | 320 | 0 | 422 | 11 | |
| CT39 | Professional Adjustments | 0 | 0 | 82 | 10 | |
| CT40 | Inpatient Hospital | 63 | 0 | 128 | 9 | |
| CT41 | Nursing Home | 0 | 0 | 7 | 0 | |
| CT49 | Inpatient Hospital Adjustments | 0 | 0 | 1 | 0 | |
| CT50 | Inpatient Hospital Crossovers | 0 | 0 | 8 | 1 | |
| CT51 | Nursing Home Crossovers | 0 | 0 | 1 | 0 | |
| CT59 | Nursing Home Adjustments | 0 | 0 | 0 | 0 | |
| All Claim Types | | 7,765 | 0 | 10,827 | 989 | |

September 2004

| | Claim Type / Description | Number of claims to be keyed | | Claims in the system being processed (includes claims waiting to be keyed) | | |
|-----------------|--------------------------------|------------------------------|------------------|--|------------------|--|
| | | Total | Over 30 days old | Total | Over 30 days old | |
| CT10 | Pharmacy (Non-PBM) | 0 | 0 | 0 | 0 | |
| CT19 | Pharmacy Adjustments (Non-PBM) | 0 | 0 | 0 | 0 | |
| CT20 | Physicians | 5,115 | 0 | 7,190 | 778 | |
| CT23 | Outpatient Hospital | 412 | 0 | 1040 | 147 | |
| CT24 | Miscellaneous | 353 | 0 | 863 | 195 | |
| CT30 | Professional Crossovers | 944 | 0 | 1483 | 191 | |
| CT31 | Outpatient Crossovers | 288 | 0 | 447 | 62 | |
| CT39 | Professional Adjustments | 0 | 0 | 154 | 18 | |
| CT40 | Inpatient Hospital | 50 | 0 | 230 | 38 | |
| CT41 | Nursing Home | 3 | 0 | 9 | 0 | |
| CT49 | Inpatient Hospital Adjustments | 0 | 0 | 0 | 0 | |
| CT50 | Inpatient Hospital Crossovers | 8 | 0 | 19 | 7 | |
| CT51 | Nursing Home Crossovers | 3 | 0 | 6 | 1 | |
| CT59 | Nursing Home Adjustments | 0 | 0 | 0 | 0 | |
| All Claim Types | | 7,176 | 0 | 11,441 | 1,437 | |

Claims Denied Report* September 2004

| | Plan 1A Plan 1B | | Plan 2 | | All Plans | | | | | |
|------------------|-----------------|--------|--------|--------|-----------|--------|--------|--------|--------------------|----------------|
| Processing Month | Paid | Denied | Paid | Denied | Paid | Denied | Paid | Denied | Total Processed | Denial Rate |
| September 2003 | | | | | | | 20,675 | 7,731 | 28,406 | 27.2% |
| October 2003 | | | | | | | 15,903 | 20,036 | 35,939 | *** 55.8% |
| November 2003 | | | | | | | 21,860 | 16,651 | 38,511 | 43.2% |
| December 2003 | | | | | | | 21,873 | 13,878 | 35,751 | 38.8% |
| January 2004 | | | | | | | 31,974 | 18,250 | 50,224 | 36.3% |
| February 2004 | | | | | | | 28,482 | 15,854 | 44,336 | 35.8% |
| March 2004 | 12,937 | 6,049 | 7,139 | 3,671 | 4,094 | 2,420 | 24,170 | 12,140 | 36,310 | 33.4% |
| April 2004 | 16,145 | 6,557 | 9,583 | 4,109 | 5,364 | 2,833 | 31,092 | 13,499 | 44,591 | 30.3% |
| May 2004 | 13,862 | 5,916 | 8,378 | 3,787 | 4,326 | 2,234 | 26,566 | 11,937 | 38,503 | 31.0% |
| June 2004 | 14,320 | 5,412 | 8,906 | 3,554 | 4,796 | 2,041 | 28,022 | 11,007 | 39,029 | 28.2% |
| July 2004 | 14,539 | 5,511 | 9,098 | 3,723 | 4,916 | 2,340 | 28,553 | 11,574 | 40,127 | 28.8% |
| August 2004 | 11,258 | 4,409 | 7,199 | 3,018 | 3,743 | 1,643 | 22,200 | 9,070 | 31,270 | 29.0% |
| September 2004 | 11,398 | 4,318 | 7,676 | 3,016 | 3,924 | 1,423 | 22,998 | 8,757 | 31,755 | 27.6% |

^{*}Claims denied by the PBM are not included. See page 30 for claims denied by the PBM. Detailed paid versus denied claims reporting began in March 2004.

September 2004 - Denial Reason Detail**

| Top F | Volume | |
|-------|---|-------|
| 380 | Pre-ex | 2,180 |
| 401 | Duplicate Claim - Professional | 2,151 |
| A97 | Claim indicator missing or invalid | 1,738 |
| A22 | Billing provider number invalid or incorrect | 1,736 |
| A02 | Policyholder number not on file | 1,422 |
| 172 | Policyholder not eligible for date of service | 1.151 |
| 171 | Late Billing | 603 |
| 187 | Lack of medical necessity | 588 |
| 213 | Quanity Billed Invalid | 513 |
| 574 | Procedure related to others on same claim | 405 |
| 246 | Procedure Requires Modifier | 387 |
| 152 | Provider not eligible on date of service | 359 |
| 249 | Performing provider required for procedure | 247 |

^{**}Denial codes apply to individual service details. Claims may have more than one service detail; therefore, the number of denials shown here represents the number of denied service details, not the number of denied claims.

^{***}Denied claims increased due to HIPAA changes. Providers were not following HIPAA billing instructions.

WISCONSIN HEALTH INSURANCE RISK SHARING PLAN PHARMACY CLAIMS DENIED BY PBM

Claims Denied Report September 2004

| Oct-03 | 11,825 | |
|--------|--------|--|
| Nov-03 | 7,951 | |
| Dec-03 | 8,271 | |
| Jan-04 | 8,470 | |
| Feb-04 | 8,354 | |
| Mar-04 | 13,260 | |
| Apr-04 | 9,383 | |
| May-04 | 7,614 | |
| Jun-04 | 8,148 | |
| Jul-04 | 8,570 | |
| Aug-04 | 8,297 | |
| Sep-04 | 9,048 | |
| | | |

September 2004 - Reason Detail

| * Top Reasons for Denial | Volume |
|--|--------|
| | |
| 47 - Early refill | 2,740 |
| 35 - Prior Authorization required | 1,291 |
| 74 - Drug Utilization Review | 1,183 |
| 03 - Date filled beyond cancel / ID card expired | 1,137 |
| 29 - Invalid/excessive days supply | 1,025 |
| 05 - Non-covered prescription item | 554 |
| 22 - Non legend items not covered | 236 |
| 04 - Duplicate claim | 228 |
| 07 - Invalid/Excessive Quantity | 172 |
| 27 - Invalid/Missing Patient Birthdate | 121 |
| | |

^{*}In the PBM environment, each prescription processed is counted as one claim.

Claims Accuracy Performance* September 2004

| | | CLAIM | PAYMENTS | CORRECT | ACCURACY |
|--------|--------|-----------------|-----------|----------------|----------|
| MONTH | CLAIMS | PAYMENTS | REVIEWED | PAYMENT | RATE |
| Oct-03 | 35,942 | \$3,517,547 | \$66,842 | \$70,368 | **94.67% |
| Nov-03 | 38,514 | \$3,779,227 | \$123,352 | \$122,765 | 99.52% |
| Dec-03 | 35,756 | \$4,781,794 | \$133,185 | \$133,192 | 99.99% |
| Jan-04 | 50,224 | \$5,313,619 | \$60,565 | \$60,379 | 99.69% |
| Feb-04 | 44,336 | \$5,635,317 | \$74,158 | \$73,901 | 99.65% |
| Mar-04 | 35,840 | \$5,549,043 | \$78,006 | \$78,006 | 100.00% |
| Apr-04 | 44,591 | \$6,948,734 | \$51,662 | \$51,662 | 100.00% |
| May-04 | 38,503 | \$6,050,073 | \$64,896 | \$64,833 | 99.90% |
| Jun-04 | 39,029 | \$5,640,805 | \$49,747 | \$49,826 | 99.84% |
| Jul-04 | 40,127 | \$7,059,137 | \$80,036 | \$80,036 | 100.00% |
| Aug-04 | 31,270 | \$5,264,531 | \$49,875 | \$49,875 | 100.00% |
| Sep-04 | 31,755 | \$4,024,798 | \$86,524 | \$86,524 | 100.00% |

^{*} Claims processed through PBM are not included in the performance statistics.

^{**}Claim payment accuracy is lower than normal due to a keying error on one inpatient claim.

WISCONSIN HEALTH INSURANCE RISK SHARING PLAN APPEALS AND GRIEVANCE SUMMARY September 2004

CLAIM APPEALS

| TOTAL CLAIM APPEALS RECEIVED | 48 |
|---|------|
| REINSTATEMENTS | 29 |
| PA DENIAL | 2 |
| PRE-X CLAIM DENIAL | 8 |
| WAIVE PRE-X | 2 |
| LATE BILLING | 2 |
| OUT-OF-STATE NONCERT PROVIDER | 2 |
| OTHER | 2 |
| TOTAL CLAIMS/REINSTATEMENTS CLOSED | 41 |
| CLAIM APPEALS AVERAGE NUMBER OF DAYS | 3.98 |
| | |
| GRIEVANCES | |
| GRIEVANCE COMMITTEE REVIEW: | |
| REQUEST FOR SUBSIDY REDUCTION DENIALS | 1 |
| REQUEST TO BACKDATE POLICY CANCELLATION | (1) |
| REQUEST FOR REINSTATMENT | 4 |
| REQUEST FOR LATE BILLING OVERRIDE | 1 |
| REQUEST FOR MEDICAL NECESSITY | 2 |
| REQUEST TO PAY PRE-X DENIALS | 4 |
| REQUEST FOR BACKDATE SUBSIDY | 2 |
| * DEFERRED TO NEXT MONTH (OCTOBER) | (1) |